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ON THE COVER:

Onondaga County executive Joanie Mahoney led the charge to use green infrastructure to control combined sewer overflows in her community. As a result, the county was able to dramatically reduce pollution in local water bodies with aesthetically pleasing improvements while saving money over the cost of building new treatment plants. (Photography by Amelia Beamish)



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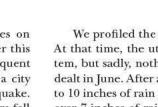


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The cost of repairs to public property in the city alone was initially

reconstruction work that no long-range plan could have taken into account. But that's the way it goes for municipal utility managers. It would be a tough job even if all factors were controlled, but they're not. Sometimes you're forced to seek out new sources of water because precipitation doesn't measure up. Sometimes the skies open up and you get so much it destroys your infrastructure.

Duluth received over 7 inches of rain in just 24 hours, setting an all-time record for the city. At one point, an escaped seal was swimming on Grand Avenue near the Lake Superior Zoo.

Onondaga County, N.Y., featured in this issue, has had it's own stormwater issues, but theirs is a much happier story. It is a story that casts light on the importance of well-planned infrastructure in making a community work for everyone.

FROM THE EDITOR

Luke Laggis

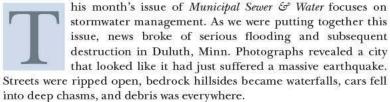
The county is home to Onondaga Lake, once one of the most polluted lakes in the country. Years of combined sewer overflows

(CSOs) damaged water quality to the point where the lake was designated a Superfund site in 1994. Consent judgments required the county to reduce the frequency of CSOs by upgrading its wastewater treatment system within 15 years.

To comply, the county planned four new wastewater treatment plants along Onondaga Creek in the City of Syracuse, where the majority of the CSOs were taking place. The city council objected but ultimately lost the battle, and the Midland Avenue sewage treatment plant project was com-

Plans for the second treatment plant were nearly final when Joanie Mahoney took office as county executive that same year. Mahoney had

Heavy rains caused major flooding in and around Duluth, Minn., in late June. CLOCKWISE FROM TOP: Onlookers take in the scene of a car that fell into a huge sinkhole; Olney Street in West Duluth was one of many roads that suffered significant damage; A geyser of water bubbles 3 feet high from a storm sewer in downtown Duluth.

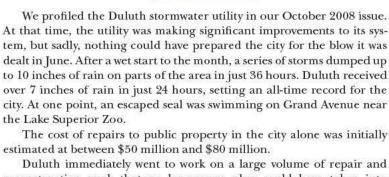






PHOTOS COURTESY OF THE DULUTH NEWS TRIBUNE





September 2012 mswmag.com



served on the city council and didn't believe new treatment plants were the best solution.

Mahoney's staff quickly assembled teams to explore green infrastructure alternatives. After a year of planning, and with the U.S. EPA's support, the county went back to the courts and gained approval for green infrastructure as a solution.

In the few years since, the county has incorporated permeable pavement, rooftop gardens, free rain barrels, an urban forestry program and a number of other innovative green features that have made a tremendous difference in its ability to control stormwater and protect local waterways. Altogether, these projects are keeping tens of millions of gallons of stormwater out of the county's sewer systems.

Today, thanks to a fresh perspective and openness to new technology and techniques, the county is one of the EPA's top 10 green communities.

There will always be circumstances you can't control, as the folks in Duluth are fully aware, but careful planning and a forward focus are the surest path to improved systems and a better future. The people of Onondaga County can attest to that.

I hope these stories can help you and your utilities along this path. Enjoy this month's issue. ◆

Comments on this column or about any article in this publication may be directed to editor Luke Laggis, 800/257-7222; editor@mswmag.com.







Onondaga County, N.Y., uses green infrastructure to capture stormwater and avoid costly treatment in the sewer system

By Lisa Balcerak

y reforming its entire stormwater management program and changing the way residents think about water resources, Onondaga County, N.Y., evolved from the home of one of the most polluted lakes in the nation to one of the U.S. EPA's top 10 green communities.

Beginning with a lawsuit issued by the state in 1988, the county underwent a series of consent judgments to reduce the frequency of combined sewer overflow events that released sanitary flow and stormwater into Harbor Brook and Onondaga Creek, ultimately reducing the water quality of local water bodies, including Onondaga Lake.

The lake became a Superfund site in 1994. In 1998, federal courts issued an amended consent judgment (ACJ) to Onondaga County to upgrade its wastewater treatment system within 15 years.

At the time, the county planned to satisfy the ACJ requirements by building more sewage treatment plants. A total of four treatment plants were scheduled along the Onondaga Creek in the City of Syracuse, where the majority of the combined sewer overflows were taking place. The Syracuse City Council fought the plan, filing lawsuits to prevent the county from demolishing homes in some lowerincome neighborhoods. Ultimately the city council lost the battle and

the Midland Avenue sewage treatment plant project was completed in early 2008.

Switching to green solutions

In January 2008, just weeks before the finalization of plans for the second treatment plant, Joanie Mahoney took office as county executive for Onondaga County. Previously a city council member in Syracuse, Mahoney didn't believe sewage treatment plants were the best solution to reducing combined sewage overflows.

Mahoney asked contractors to hold their bids for 90 days so she could more thoroughly assess the situation. From previous experi-

PROFILE: Onondaga County, N.Y.

POPULATION: 467,026 (145,000 served by

AREA SERVED: 806 square miles (10.625 square miles served by the combined sewer system)

ANNUAL RAINFALL: 39.34 inches

BUDGET:

\$400 million (\$78 million for green infrastructure) through 2018

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(continued)



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"We aren't making short-term decisions about how to solve a problem for today. We are making more long-term decisions about solving issues for generations to come."

Joanie Mahoney

ence with the Midland Avenue plant, she knew that green infrastructure provided very feasible options for improving stormwater management.

"I had an obligation to pursue a better way than just building another sewage treatment plant in downtown Syracuse," Mahoney says. "The information we had in 2008 was much different than the information my predecessor had in 1988 when the consent order was first put together. They didn't have all the choices we have today, but there was an unwillingness to see what new technologies existed and maybe adapt the plan along the way."

The county went back to the federal court and asked for a oneyear extension on the next milestone for the ACJ. The request was granted. Mahoney's staff quickly assembled teams to explore green infrastructure, dusting off the research developed by a neighborhood group that had identified alternatives to the Midland Avenue plant. The National Resource Defense Council presented its Rooftops to Rivers initiative to the county, showing how other com-

The OnCenter Complex Convention Center has a 60,000-square-foot green roof system that captures more than I million gallons of water runoff annually. CONVENTION CENTER

munities use green infrastructure as an alternative to treatment plants.

Mahoney sought locals who wanted to change the status quo in water treatment, such as the Onondaga Indian Nation. The group, which considers Onondaga Lake sacred ground, had previously been excluded from the decision-making process.

In addition, community groups joined the movement because they opposed the construction of new sewage treatment plants that would cause inconvenience during construction and be unsightly in the downtown area. Site preparations had already begun for the new **GREEN ROOF**

The OnCenter Complex Convention Center has a 60,000-squarefoot green roof system to capture more than I million gallons of water runoff annually. The roof has a waterproof membrane liner covered with a layer of lightweight growing medium, planted with a mix of low-growing succulent vegetation.

It is one of the largest green roof applications in the Northeast and one of the largest sustainable convention centers in the country. The convention center green roof project, led by contractor J&B Installations, cost \$1 million.

treatment plant at Armory Square in Syracuse's thriving downtown business district, stirring concern from residents.

"The construction fence was up, the sign was up, the site was being cleared and there were big pipes on site," Mahoney says. "People saw that it was real that the county was going to build a treatment plant in downtown Syracuse. It wasn't theoretical; it was real. It got more of the community's attention."

Once there was solid evidence that environmental alternatives would be more effective for meeting the ACJ requirements and less costly in the long term, even parties who once opposed Mahoney's redirection efforts became allies, including city officials and the Atlantic States Legal Foundation, which filed the original lawsuit against the county for the sewage overflows.

Requesting an amendment

After a year of planning, the county had support from many groups, including the EPA. Onondaga County went back to the federal courts and asked that the ACJ be amended to include green infrastructure as a solution. As a sign of commitment to a green infrastructure plan, and to further persuade the court to agree to the amendment, the county suggested aggressively increasing the required capture rate — previously set as 87 percent capture by 2018 — to 95 percent.

"There was some hesitation from the court because there had been no precedent for them. There was no community we could point to and say they were successful," Mahoney says. "It was a leap of faith by the federal court to agree to the green infrastructure. They did it because all the parties came (continued)

The Avery Avenue Pass Arboretum Project is one of many collaborations between Onondaga County and the City of Syracuse Parks Department. The project includes the installation of 11,000 square feet of rain gardens along the east side (Avery Ave.) of the park.



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ARENA RAINWATER REUSE PROJECT

The Onondaga County War Memorial Arena, home of the American Hockey League's Syracuse Crunch, uses an innovative system to collect and store water for ice production and maintenance. The arena's 44,000-square-foot roof captures up to 400,000 gallons of water per year in belowground cisterns. Technologies are installed to filter, disinfect and reuse the water.

The Syracuse Crunch is the first professional hockey team in the country to play on ice made from rainwater. The project was completed in 2011 by contractor C.O. Falter at a total cost of \$1,229,251.

together to ask for the same thing."

On Nov. 16, 2009, the court signed a revised ACJ, and Onon-daga County became the first municipality in the nation with a consent order that would require green infrastructure as a solution.

Save the Rain

At the heart of Onondaga County's new stormwater treatment system is a program called Save the Rain, which kicked off in fall 2010. The program incorporates a green infrastructure initiative called Project 50, supported by a Green Improve-



The stretch of East Water Street between State Street and Montgomery Street in Syracuse, showing both finished (north) and unfinished (south) sides of the street.

Project 50 was established as a goal to approve 50 distinct green infrastructure projects that return rainwater and melted snow into the ground for natural filtration instead of unnecessary treatment in the sewer system. Projects are funded through public dollars and include green roofs, porous pavement, rain gardens, bioswales and cisterns. In 2011, the county exceeded its goal by green-lighting 60 green infrastructure projects. Those projects combined are expected to capture 43.6 million gallons of stormwater annually. Total investment for the 2011 projects is \$12.5 million.

One publicly lauded project is a green roof retrofitted on the convention center that captures more than a million gallons of water annually. A particularly innovative green infrastructure project involves a water reuse system on the local arena that collects and stores rainwater to make ice for a professional hockey team. Projects range in size from a porous sidewalk that captures 10,000 gallons annually to a green street project (using porous pavement and tree trenches) that captures more than 5.7 million gallons of water annually. There are green infrastructure projects in private and public areas including schools, libraries, community centers, parks, museums, parking lots, golf courses, zoos and apartment buildings.

Green Improvement Fund

The Green Improvement Fund (GIF) is a grant incentive program for private landowners, sponsored by the county's Department of Water Environment Protection. The fund provides a financial incentive to property owners in the Clinton, Harbor Brook and Midland combined sewersheds to install green infrastructure projects such as tree trenches, planter boxes, porous pavement, bioswales, rain gardens, green roofs, green streetscapes and cisterns.

Property owners who submit

applications for the grant are chosen based on how many gallons of water their project will keep out of the sewage treatment system and the cost needed to complete the project. Projects that qualify for funding are those that provide the maximum benefit for the investment.

The GIF has proven to be one of the most innovative parts of Onondaga County's stormwater treatment programs.

"The public-private partnership [of the GIF] has attracted a lot of attention across the country because there is a real pressure on public dollars," Mahoney says. "We are partnering with private people to keep the water out of the municipal system. The grant makes the public dollars go further."

Rain barrel program

To get homeowners more involved, the county received a grant from the New York State Environmental Facilities Corporation to offer free rain barrels to citizens within the combined sewersheds of Syracuse. To receive a rain barrel, homeowners need to attend a workshop. So far, the county has distributed more than 600 free rain barrels for an estimated 2.1 million gallons of stormwater captured annually.

Urban Forestry Program

Tree plantings are an important part of the Save the Rain program because they absorb stormwater and reduce runoff. The Urban Forestry Program aims to plant up to 8,500 trees in Syracuse. The strategy has been to plant trees on properties where people want them first, to ensure the trees are maintained by committed homeowners.

Currently, the city has a higher demand for new tree plantings from interested citizens than it can fill. In 2011, the city

planted 407 trees that will capture 814,000 gallons of stormwater annually. The city expects to plant another 1,000 trees throughout 2012, capturing another 2 million gallons of stormwater annually.

"We will all be better if people move to a more environmentally friendly strategy for managing stormwater runoff."

Joanie Mahoney

Program success

With the many green infrastructure projects supported by Save the Rain, Onondaga County expects to satisfy the ACJ 2018 capture rate ahead of schedule. Within the first couple years of the program, the county has already achieved 50 percent of its capture requirements.

Success, however, will be a double-edged sword for the county because once the ACJ order is satisfied, the lake will no longer be a Superfund site and public funding will be cut.

There are many other benefits to the Save the Rain project beyond meeting the ACJ mandate. The county is avoiding all the energy costs of unnecessarily pumping and treating stormwater like sewage. For Onondaga County, using green infrastructure is estimated to save \$20 million over the lifetime of the projects compared to the lifetime costs of building and operating sewage treatment plants.

In addition, downtown Syracuse has seen a beautification from the green infrastructure projects. In 2011, Syracuse opened the Onondaga Creekwalk, a landscaped walking trail along the creek. Such a space wouldn't have been possible if the three additional treatment plants had been built along the creek.

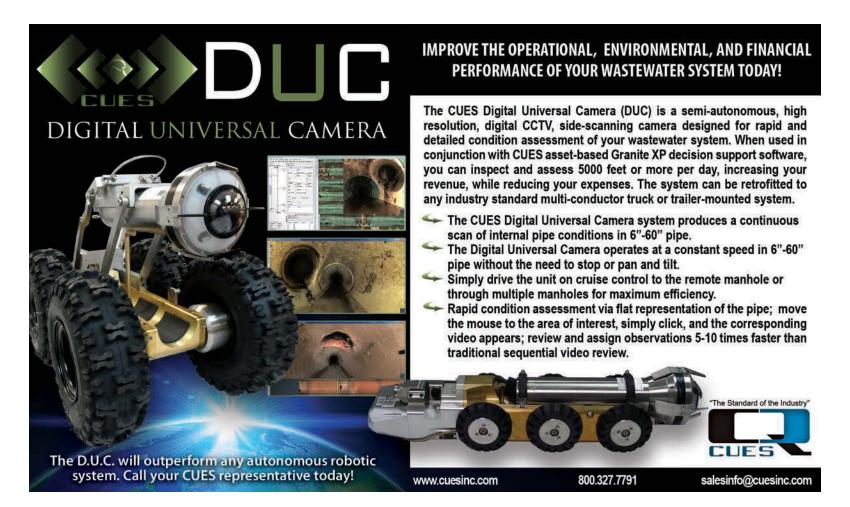
By going back to a more natural way of handling stormwater, the community has changed the way it thinks about its future civic planning.

"There has been a mind shift from getting rid of water and treating it, to keeping it and using it," Mahoney says. "The Onondaga Indian Nation has a mantra that they make decisions in the best interest of people living seven generations from now. People have embraced that around here. We aren't making short-term decisions about how to solve a problem for today. We are making more long-term decisions about solving issues for generations to come."

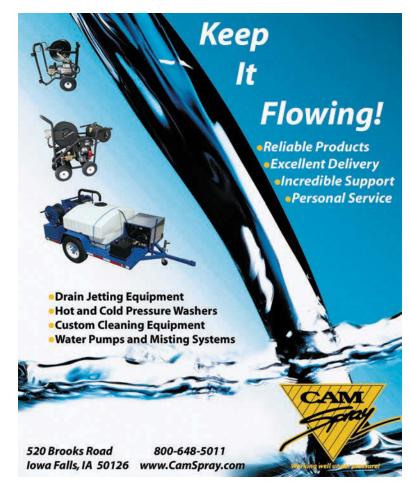
In April 2012, the EPA awarded Onondaga County as one of the top green communities in the nation. Mahoney has taken that recognition seriously and wants to be a role model for other communities. By sharing details about the Save the Rain projects on its website, www.savetherain.us, Onondaga County hopes to help pave the way for other municipalities to adopt green infrastructure.

"We will all be better if people move to a more environmentally friendly strategy for managing stormwater runoff," Mahoney says. "It's better for people who live here and better for taxpayers. There's a knowledge about stormwater that didn't exist five years ago. People want to be more environmentally friendly. People stop me in the grocery store to talk about rain barrels and green roofs. It's been a great experience for the whole community." ♦









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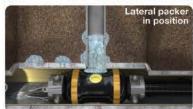




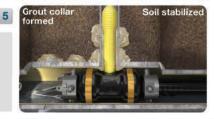
















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Cody Aberasturi of Pipeline Inspection Services uses SprayWall spray-applied polyurethane coating from Sprayroq to rehabilitate an existing manhole.

ank Day, maintenance and operations foreman of Star Sewer and Water District of Star, Idaho, is on a mission.

"Groundwater infiltrating my system affects my collection system in a variety of ways," Day says. "Biologically, it makes it harder to treat at the plant. Financially, my power cost goes way up through pumping, not only at the plant, but also at the lift stations, not to mention the wear and tear, and higher maintenance costs of servicing the pumps, so we are always looking for new ideas to deal with and remove I&I."

In order to achieve his goals for elimi-PROFILE: Star Sewer and Water District, Star, Idaho

EMPLOYEES:

CUSTOMERS SERVED: 5.200

WASTEWATER COLLECTION SYSTEM: 45 miles of sanitary sewer, 3 lift stations, 187 manholes

650,000 gpd average, 1.5 mgd capacity

ANNUAL BUDGET: \$1.5 million

nating I&I, Day and his team of vendors have put together a program of annual cleaning and TV inspection coupled with repairs and rehabilitation performed via trenchless technology. Their progressive and proactive approach has led to significant and tangible financial savings for the sanitary district and serves as a solid model for small communities to improve collection system function and cut costs simultaneously.

Picture postcard landscape

The City of Star lies in a picturesque valley nestled along the Boise River in southwestern Idaho. Star's 5,150 residents enjoy a clean, healthy lifestyle in a rural location that is a popular bedroom community for nearby Boise and Nampa commuters.

The community's sewer and water utilities are the responsibility of the Star Sewer and Water District, an agency independent of the municipality. The sanitary collection system is comprised of 45 miles of sewer line, ranging in size from 8 to 24 inches, of which, 5 miles are old concrete lines. In just 15 years, the community grew from a modest system of 5 miles to 45 miles, adding an additional 900 sewer connections. Although this brought more revenue to the district, the increased demand and customer base also contributed to a rise in inflow and infiltration.

The landscape of the city is an old riverbed containing mainly river rock and sand with very little topsoil. The area is primarily rural farmland and residential property. During the summer months, due to heavy irrigation, Star's groundwater is just 2 feet under the surface in some areas, and many sanitary sewer lines are under water. With the high water table, common issues such as offset joints and cracks result in unwanted groundwater entering their collection system, which puts an extra burden on the treatment plant.

Although the district never conducted a formal I&I study, it was fairly simple for Day and his crews to spot increases as every residence and business in the community is connected to the public utility. By measuring outbound flows from the potable wells and inbound flow to the treatment plant during winter months, Day was able to establish a baseline and determine the best time of year and ways of tracking down sources of I&I.

Study it, find it, repair it

Every year, beginning in March,



the district enlists the help of an outside contractor to perform cleaning and CCTV inspection of at least a third of its system. Pipeline Inspection Services of Nampa, Idaho, has been performing the inspection, cleaning and rehabilitation for the district's I&I remediation program for the last five years.

Day generates a series of maps for the areas to be reviewed and improved during the current year's program. Pipeline Inspection Services crews deal with I&I and other maintenance issues they find as

SMALL TOWN COMPUTING

As a small community, incorporating asset management, GIS and other data collection and analysis tools into daily operations can be challenging both from a financial and a manpower standpoint. Star Sewer and Water District, located in Star, Idaho, has found a good fit for their small community through Utility Software's Operator Assisted Sewer Information System (OASIS).

Developed primarily for small- to medium-sized wastewater collection systems, the district uses OASIS to manage its sanitary sewer system, keep track of asset location, specifications, history, inspection data, condition scores, preventive maintenance and work orders. Details such as pipe size, length, depth, mapping coordinates, construction and repair history are all recorded. The program is also helpful in developing the plan of action and areas to be included for review as part of the district's annual 1&1 remediation program.

Utility Software offers a full-feature working trial version for communities to install and evaluate utilizing a limited number of their own data records to determine if the solution is a good fit before committing to the investment. More information is available at www.sewers.com.



Hydroexcavator operator Robert Dunfee of Pipeline Inspection Services operates the Vactor 2115 combination sewer cleaning unit while Pipeline Inspection Services president Darin Barnes supervises.

they progress through the list of assets to be inspected. Lines are cleaned utilizing a Vactor 2115 combination sewer cleaning unit, and inspected with a vehiclemounted mainline camera system by CUES. Pipeline Inspection Services streamlines its efforts for the

ysis and maintenance action.

When defects that could contribute to potential I&I or other system performance problems are discovered, Pipeline Inspection Services develops a plan of action and recommendations for Day. The relationship between contrac-

"As a contractor serving small communities like Star, we have to constantly look for new and better ways to address infrastructure problems."

Scott Wendling

district by having the cleaning and TV crews working in tandem, with just one crew member on each truck. Inspection findings are captured using Granite XP pipe survey software and provided to the district for import into their sewer maintenance database program, Operator Assisted Sewer Information System (OASIS) by Utility Software, for future tracking, analtor and agency is highly symbiotic and the level of cooperation and trust these two entities enjoy has helped the district deal with its infrastructure repairs efficiently and cost-effectively.

"When they come to me and show me the leaks I have in my collection system, they also provide costs and what they feel the best trenchless methods will be to repair



Chris Wilson of Pipeline Inspection Services prepares to send a CUES inspection camera into a sewer main.

the problems. I know when they tell me something they're not blowing smoke, that they're actually telling me the honest truth. They do their homework. I trust them, or else they wouldn't be doing any of my work," Day says.

Diversity and flexibility

Pipeline Inspection Services has brought many trenchless methods to the table for Day's consideration and Day and the district have readily embraced any and all new technology and approaches that can solve the community's infrastructure challenges while saving budget dollars.

To date, the district has employed the use of chemical grouting, manhole-to-manhole CIPP lining, CIPP point repairs and spray-applied poly-

urethanes, selecting methods and technologies based on each unique situation versus attempting to rehabilitate with a one-size-fits-all approach. Analyzing each repair to determine a best-case scenario not only provides for a solid longterm solution but also gives Day the information needed to allocate his annual budget prudently.

For example, moderate manhole infiltration is most often remediated by high-pressure chemical grouting, using Hydro-Active Cut by De Neef Construction Chemicals. Chemical grouting is also used in mainline repairs but only in situations where the lines are deep and will retain water, since the grout will not cure properly if conditions are too dry. In those cases, CIP point repairs will be recommended

as the better alternative. For manholes, wet wells and lift stations in need of more robust rehabilitation, spray-applied polyurethanes from Sprayroq are applied.

"As a contractor serving small communities like Star, we have to constantly look for new and better ways to address infrastructure prob-

lems," says Scott Wendling, vice president of Pipeline Inspection Services. "We evaluate the systems and technology we use and recommend to our clients pretty intensively. We review the key manufacturers in each method and develop an assessment of how they will fit with what our clients need. As a result, we've developed a strong arsenal of solutions to call upon for just about any situation. But we're not afraid to send Hank and other clients in another direction if something we can't provide would be the better fit for their project."

Case in point: a recent dyke washout on the Boise River created a situation where the drainage ditch was several feet deeper than normal and a section of mainline that spanned the drainage canal was completely underwater. Upon inspection, major holes were pinpointed throughout the line. This stretch of line is exposed under normal conditions, so a rehabilitation method that would provide strong structural ability was required. In addition, the line was located on the shoulder of the primary north-south highway route into town, so traffic control and disruption to the community were of concern. CIPP lining was selected as the rehabilitation method and Pipeline Inspection Services performed the installation of a 457-foot-long, 6-millimeter-thick liner, versus a standard 4.5-millimeter-thick liner, to provide the extra structural support needed.

"Without the ability to make such a repair affordably and quickly with trenchless technology, we would've gotten several million gallons a day of extra water coming into the wastewater treatment plant while that line was submerged," Day relates. "Since the repair, we've had zero infiltration coming from that line."

The big pay off

Major repairs like this and countless other small efforts have contributed to the great success of the district's I&I remediation program. During the last season of inspection and repairs, Star Sewer and Water District spent \$16,520 on infiltration

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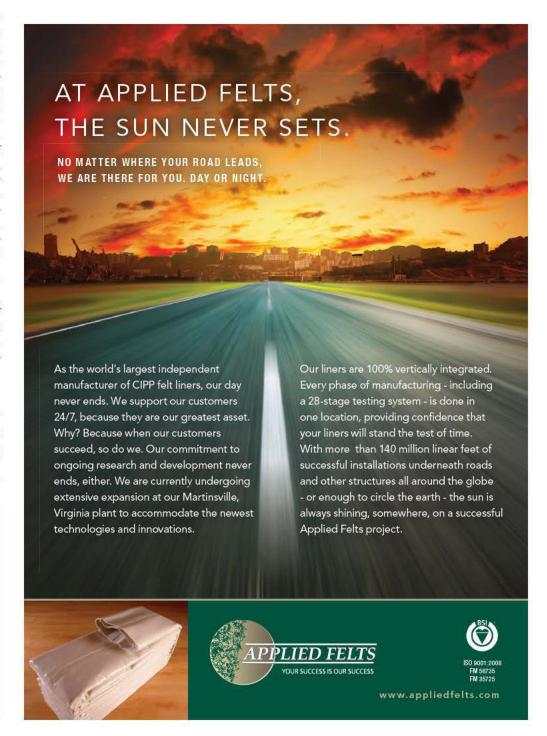
"Without the ability to make such a repair affordably and quickly with trenchless technology, we would've gotten several million gallons a day of extra water coming into the wastewater treatment plant while that line was submerged."

Hank Day

rehabilitation projects that resulted in a reduction of inflow to the treatment plant by 17 percent. This equated to a lowering of treatment costs by \$169 per day or \$61,685 annually, netting an overall savings of \$45,165 for the year.

"On a national average, 1 gallon per minute of groundwater entering

a collection system costs \$526.15 per year," Day says. "To some, a figure like \$46,000 may seem small, but you take that over a lifetime and that's one heck of a lot of money that you can invest elsewhere to improve your system, treatment facilities and customer service just from removing a few gallons of water coming in a day. In the big picture, every drop really does count." ◆



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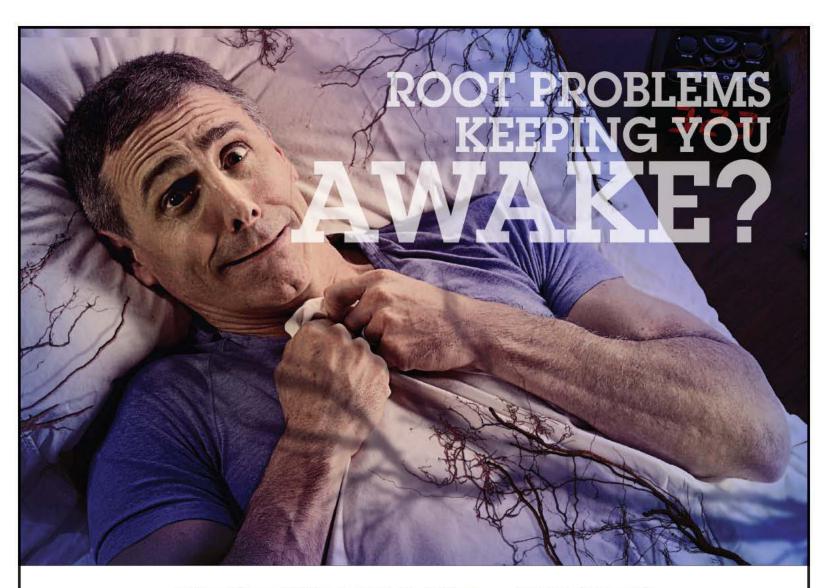
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Colorado community uses conservation and careful management methods to maximize the scarce precipitation feeding its water supply



uturists warn that we're heading into an era when clean, fresh water will grow harder and harder to find.

If they're right, Aurora, Colo., just might have an advantage. The city has been confronting water scarcity for decades, and its water utility has learned a lot along the way about how to stretch the precious resource as far as possible.

Located just east of Denver, on the prairie at the feet of the Rocky Mountains, Aurora draws its water from the South Platte, Arkansas and Colorado river basins. And for half a century, Aurora Water, the branch of the city government responsible for water supply and distribution, has operated with an eye toward making the most of a sparse resource.

"Our City Council had a lot of foresight in the 1950s, when our system was getting up and running," says Lisa Darling, South Platte program manager for Aurora Water. "They told us not to rely on nonrenewable water resources. But they also told us to work at making sure the system could sustain itself and meet demands through a three-year 1950s drought, which prior to 2002 was our most severe drought."

Aurora Water rises to that challenge in several ways. First, there's managing the supply. Over the years, the agency has learned how to make sure the water that does fall to earth goes as far as possible and that there is plenty in reserve when needed.

Then there's managing the demand. Conservation is job one in Aurora, and through education, rate structuring and technological innovation, the agency stretches its limited water supply as far as possible.

"Colorado is an arid state and water is at a premium," says Tom Ries, manager of transmission and distribution for Aurora Water and interim deputy director of water

(continued)

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Water maintenance mechanic Hector Razo uses a Fluid Conservation Systems digital correlator with a microphone to listen for leaks.

"Our City Council had a lot of foresight in the 1950s, when our system was getting up and running. They told us not to rely on nonrenewable water resources."

Lisa Darling

operations and engineering. "The more we can do to wisely use that resource, the better it's going to be for all of us."

Third largest city

Aurora is the third largest city in Colorado, covering about 150 square miles with a population of 335,000. The customer base is served by approximately 1,864 miles of water distribution line, ranging from 6- to 72-inch pipe of a wide range of materials, from PVC to steel, to ductile and cast iron. "Whatever material you can name, we have some of it," Ries says.

The city, a suburb of the Mile High City, has a moderate amount of light industry. Except perhaps for the popularity of golf courses, which require plenty of watering to maintain lush greens, little about Aurora's demographics or economy really stands out when it comes to water demand, Ries says. Average demand is about 45 mgd.

"We're dependent on snowfall, snowmelt runoff (to feed the South PROFILE: Aurora Water, Aurora, Colo.

POPULATION SERVED: 335,000

SERVICE AREA: City of Aurora, Colo.

WATER VOLUME:

45 mgd average daily demand; 16.2 billion gallons of water treated/distributed in 2011

INFRASTRUCTURE:

1,864 miles of water distribution lines

EMPLOYEES:

422 (Workers are cross-trained in both water distribution and transmission as well as sewage collection and treatment.)

ANNUAL OPERATING BUDGET: \$204 million

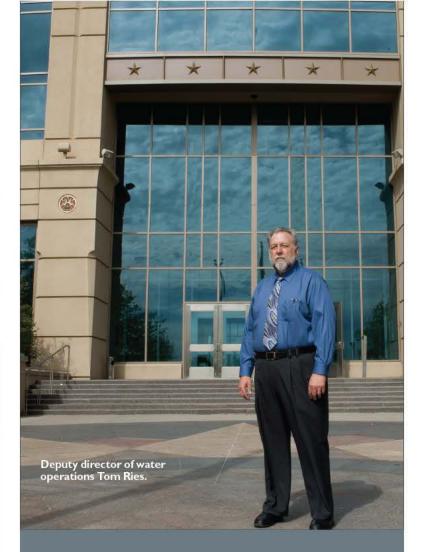
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www.auroragov.org/ LivingHere/Water/index.htm

Platte River)," Ries says. "We don't get significant precipitation except during the winter time."

A reservoir system stores some 150,000 acre-feet of water, about three times the community's annual demand of 50,000 acre-feet, says John Murphy, senior water resources engineer for Aurora Water.

But the river, Murphy notes, isn't just a water supply source, it's a recreational amenity for boating, fishing, tourism and other activi-



DUAL RESPONSIBILITIES

A water agency that's also responsible for sewers?

It might sound unusual, but in Aurora, it's been that way for years, and very successful, says Tom Ries, manager of transmission and distribution for Aurora Water and interim deputy director of water operations and engineering.

"Back in 2005, we reorganized along functional lines rather than disciplines," says Ries. So, for example, it created a "pumping group" in which everyone responsible for pumping machinery worked together. Maintenance crews, engineers and techs in that segment of the organization handle pumps of all kinds.

"We did it for a number of reasons," says Ries. It made better use of employees' skills and made for more varied career paths within the organization.

"All the work you do on pumps is the same, no matter what kind of pump it is. It was an efficiency decision," he says.

Because the transmission and distribution side and the wastewater/ stormwater side can now share equipment as well as personnel, Ries says the city has almost certainly saved money, although no one has calculated the exact savings.

Of course, there are certain procedures that have to be followed to prevent health hazards, Ries notes. And certain pieces of equipment may be designated strictly for potable or for wastewater and stormwater use.

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The Aurora leak detection team includes, from left, water maintenance mechanics Hector Razo and Dave Galindo, water maintenance supervisor Mike Hayes, and senior water maintenance specialist Anthony Beazer.

ties. So Aurora Water and its counterpart agency in Denver work together with fish and wildlife agency officials to make sure that as they draw down water, levels remain sufficient to support the fish population as well as recreational activities.

Managing storage

The volume of water flow into Aurora's system can fluctuate drastically. During the worst drought in recent years, 2002, the inflow of water was 23,000 acre-feet — less





Senior program specialist Natalie Brower-Kirton spends much of her time in classrooms teaching children where their water comes from and how to conserve.

than half the yearly demand.

Darling says more sophisticated weather forecasting tools are now available to help the agency more accurately gauge the likelihood of precipitation.

The recently completed \$653 million Prairie Waters Project is also adding to Aurora's resources. The project recaptures water that has already been returned once to the South Platte after treatment.

The water is recovered downstream and piped 34 miles back to a new, state-of-the-art treatment facility near the Aurora Reservoir. Some 10,000 acre-feet of water — about 20 percent of the annual demand — can be recaptured that way, Murphy says.

Maintenance schedule

Ongoing maintenance has helped

improve Aurora's efficiency. The city's 11,500 fire hydrants are inspected and serviced every year, and some 30,000 valves in the distribution system are examined in order of their critical significance in the system.

The agency has four employees who are almost entirely dedicated to leak detection, whether for routine investigation or to solve water main breaks, Ries says. That has built important expertise and has also minimized traffic disruptions and reduced the length of time water has to be turned off for repairs.

An extensive battery of jetter/vacuum combination trucks — four from Vac-Con, two from other suppliers — and five CCTV inspection vans equipped with RS Technical cameras and transporters help



Public outreach is an important aspect of Aurora's operations, creating stronger relationships with customers and an understanding of the utility's goals and initiatives. The public outreach team includes from left, front row, Robert Stehlik, Diana Denwood, Sandy Tirrell, Lynn Chardoulias; second row, Natalie Brower-Kirton, Gail Puppe, Judy Arffman, Mark Cassalia, Mike Lennon; third row, Austin Krcmarik, Bill Wobido, Tim York, Zach Versluis, and Lyle Whitney.

keep things humming throughout the system. Aurora uses POSM Pro Pipeline Observation System Management to capture and manage its pipeline inspection data. The agency's principal tools also include a wide range of leak detection equipment, including Fluid Conservation Systems (FCS) and Schonstedt Instrument Co. leak correlators, FCS Leak Loggers, and a variety of ground and other electronic microphones

from Fisher, Vivax-Metrotech, Heath Consultants and Pollardwater.com. The Metrotech 810 and Heath Tech 800 line locators round out Aurora's tool chest.

Lowering demand

Multiple strategies help Aurora keep demand for water in check. The most basic is a billing structure based strictly on use — no taxpayer funds go into the agency —

that actually raises the unit rate for water as the overall volume of water drawn goes up.

Promoting conservation is also an extensive part of the agency's mission, a mission that falls under the eye of Mark Cassalia, water conservation supervisor.

When the water supply becomes really limited, strict measures can be required, like restrictions on watering lawns and other usage constraints, Cassalia says. But much of the conservation program is aimed at preventing things from ever getting that far.

Water conservation audit teams follow up if customers call to complain of leaks in their water systems. They also bird-dog water bills and offer to come in and help customers who see huge spikes above typical use — typically 1,500-2,000 gallons per month during the indoor season of winter, Cassalia says.

"We know it's not sustainable in the long run to develop as we did in the '70s and '80s, with bluegrass fence to fence. It just doesn't match our climate, and the amount of energy we use to get that water there it's very difficult."

Mark Cassalia

and spend the day learning about how water works; and additional lesson plans and curriculum materials provided to schools and teachers.

Sustainable future

All of this, says Cassalia, is aimed at infusing the whole community with the same appreciation for the value of water and the importance of taking responsibility for using it wisely that Aurora Water has already long understood.

"We know it's not sustainable in the long run to develop as we did in the '70s and '80s, with blue-

grass fence to fence," Cassalia says. "It just doesn't match our climate, and the amount of energy we use to get that water there — it's very difficult."

(continued)

Smart readers, dry landscape

The city buys \$71 remote "smart readers" that customers can buy for \$30 and use to track their own water usage. About the size of a cellphone, the wireless readers are placed where they're easily seen — on the outside of the fridge, for instance and collect data from the customer's water meter. The user typically takes a reading at night, makes a note of it, and then zeroes out the reader. The next morning, the device is read again. "If any gallons went through, you have a leak," Cassalia says.

Public education is an important component. The city promotes the use of low-volume shower heads and sink aerators. "That can return the cost on your water bill within a month to three months," Cassalia says. The city rebates up to \$75 per toilet if a homeowner has a new 1.28 gal/flush toilet installed. For toilets that can flush on a gallon or less, the rebate goes up to \$150.

Lawns and gardens are another point of focus. "We only receive 14 inches of precipitation a year, so having a lawn is nearly impossible without irrigation," Cassalia says. "Approximately 75 percent of our customers have a built-in irrigation system or an automatic sprinkler system. Those of us who don't, have to water by hand pretty frequently."

That leads to another Aurora strategy: giving rebates to customers who replace their water-needy lawns with "xeriscape" — landscaping that is designed for arid conditions.

The city will pay \$1 for every square foot of land that has been xeriscaped, up to \$10,000 for a residential property and \$25,000 for larger plots of land. Ornamental grasses and shrubs are among the characteristic choices for such a climatefriendly landscape, and tolerate much less water than the standard suburban lawn bluegrass.

Aurora also encourages people to use the rain they do get to water their lawns rather than relying on the outdoor spigot and hose. And when new development comes in, the city planning department requires that no more than 40 percent of the landscaping can be conventional bluegrass lawn, Cassalia says.

Aurora Water puts on about 25 adult education classes a year in the community; a "youth water festival" for fifth-graders that draws 1,600 students every year who come to the Aurora Water facilities



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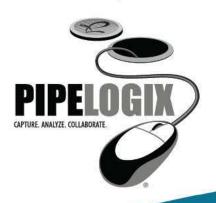
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Along with conservation and expanding ways to reuse water, Cassalia admits Aurora is going to have to look for new supplies. But it will be impossible to rely simply on finding new sources alone. If every utility limited its strategy to getting new supplies of water and ignored reuse and conservation, it would "drive the cost of water up astronomically."

Making the most of the resource will require all three tools: finding new sources, reusing water creatively in more and more ways, and conserving it from the start. "That's really the only way that we believe will be sustainable," Cassalia says. +

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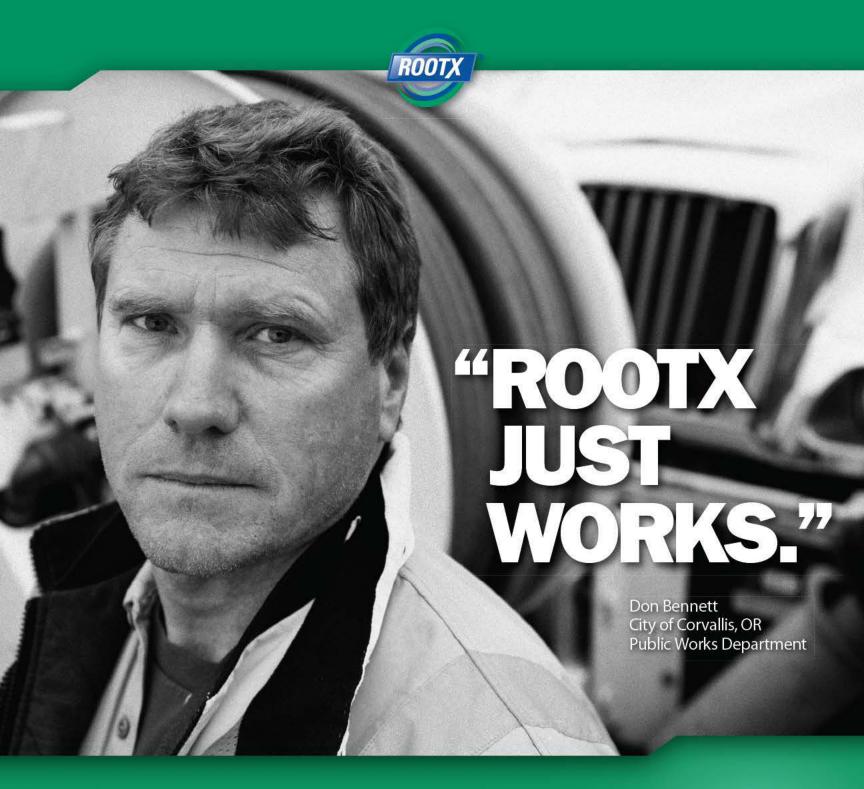
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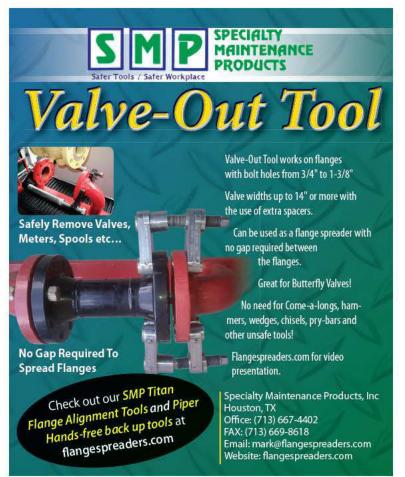
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THE **FUTURE OF** INSPECTION **UNFOLDS**

CUES Digital Universal Camera is a major departure from traditional analog technology

By Gil Longwell

he CUES semi-autonomous Digital Universal Camera (DUC) overcomes the limitations of analog CCTV by capturing high-definition images with eight times greater resolution. The resultant digitally unfolded images can be manipulated, cataloged and evaluated up to six times faster than analog images

using CUES' proprietary Granite XP Asset Management Software. The DUC can be mounted to most CUES transporters as well as many manufactured by others. Likewise, other manufacturers' digital image management software can also be used.

CUES vice president of sales Paul Stenzler, technical support





A "down the line" view of an 8-inch vitrified clay pipe created by the Granite XP software stitching successive individual "still" images into a continuous virtual movie of the traverse. (Photography by Gil Longwell)

specialist Ryan Haughton, and system demonstrator Shane Kovacs demonstrated the DUC and its supporting Granite XP software in an 8-inch vitrified clay pipe serving a residential neighborhood in Orlando, Fla. Several members of the utilities maintenance staff of the Orange County Utilities Commission's Water Reclamation Division also viewed the demonstration.

Walk-around

A cylindrical body houses and protects the DUC high-definition camera and an adjustable output LED lighting system. Weighing about 9 1/2 pounds and with no moving parts, the forward end of the camera looks and performs like a bulbous fish-eye lens that has a 185-degree field of view. The camera body is 3 inches in diameter; the forward portion where the lens is housed is 4 1/2 inches in diameter.

CUES technical support specialist Ryan Haughton reviews imagery in the "fish-eye" mode. The data entry pane is open on the monitor to the left.

TECHNOLOGY TEST DRIVE

Digital Universal Camera "DUC"

CUFS 800/327-7791

www.cuesinc.com OCATION OF DEMO: Orlando, Fla.

Paul Stenzler, Ryan Haughton and Shane Kovacs of CUES

\$88,000 to \$98,000, which includes the DUC and appropriate software when configured as an update or retrofit to an existing CUES system. Training is included; a transporter is not included.

Forward-focused LED lamps alternate with a second LED array, both of which are wrapped around the lens. The LEDs' intensity is operator variable; the Granite XP software further enables the operator to select from a variety of preset illumination intensities matched for pipe diameter and material. The LEDs and lens are protected behind an additional clear lens. Portions of this lens are frosted to diffuse some of the LEDs' output, while other portions are clear to enable collimated (focused) illumination down the pipe for a distance of several pipe segments.

Four metal projections around the lens' perimeter extend forward, providing protection that diminishes the likelihood of debris strikes.

The camera has no shutter, yet it captures four "still images" per second. This is achieved by the precisely timed strobing of the LEDs. In a pitch-black pipe, each flash is captured as a discrete, manipulatable image.

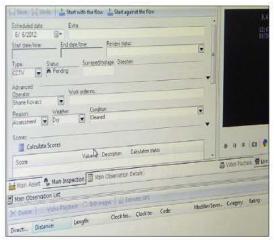
The body is about 14 inches long. On the rear surface, there is a single, armored, waterproof connector for the control and video cable's attachment. This connection delivers the digital video feed to the Granite XP software.

Tractor and tractor tire selection enable inspection of pipes from 6 to 60 inches in diameter. Positioning the camera's centerline of travel in the subject pipe's centerline optimizes the quality of the resultant images. Steerable transporters are recommended for pipes

The Granite XP software manipulates each still image. The images of the view through a continuous pipe are unwrapped, uncoiled or "flattened." Next, they are seamlessly stitched together into a "multi-flat view." Several multi-flats are then

with a diameter greater than 18 inches.

In the midst of a virtual panning sweep, the operator paused to look to the left into a connected lateral. The position in the pipe is indicated by the progress bar in the extended flat. Numeric positioning information is presented along the bottom ruler.



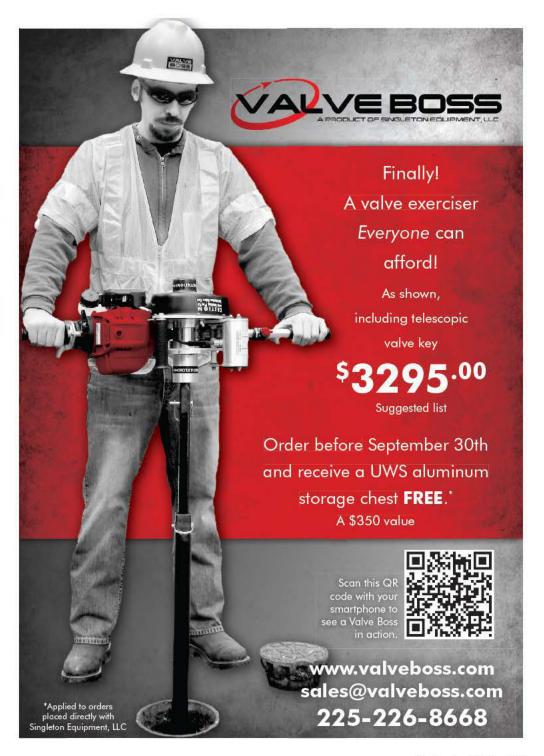
The primary data entry screen used by a PACPcertified evaluator to note conditions, which are correlated to the spot on the stitched imagery where the condition exists.

stitched together to create an "extended flat." The Granite XP software also creates a digital "movie" of the traverse, which can be further manipulated.

The time needed for condition assessment and recording is compressed by the evaluator's ability to instantly jump from defect to defect in lieu of watching foot after foot of satisfactory pipe pass by on screen.

Operation

The DUC was mounted to the transporter, in this case a CUES steerable Pipe Ranger. This model was selected to position the camera in the



pipe's centerline. The camera is secured with a pair of hand-operated clamps; the cable is secured with a press-and-twist connector.

The unit was run through a lights check. On the surface, when strobing, the individual flashes are not detectable by the human eye; they appear to shine continuously. The transporter control system was also checked on the residential street. The unit was introduced into the manhole using the standard CUES lowering hook method. The cable was routed through an anti-chafing device as it entered the mainline and through a pulley at the manhole lip. These measures assure the cable's free movement through these potential pinch-points and add an extra level of protection for the cable's exterior surface.

In the inspection truck's operations cab, Haughton was loading manhole identification information, pipe characteristics, GPS coding and related information into



The four projecting lens protectors (at 3, 6, 9 and 12 o'clock) are seen in this fish-eye view. Also discernible are the four "columnated" beams of light (10, 2, 4 and 8 o'clock). The less intense diffused light has been "softened" as it passes through the lens shield.

the Granite XP software. Then Kovacs, a PACP certified evaluator, took over. He initiated the tractor's forward movement and observed the video feed as it was received. After verifying image quality, camera orientation and proper tractor response, the traverse was initiated and image capture began immediately.

On screen, the images were displayed in three "panes." The traditional real-time, forward-looking view is in the largest pane on the right portion of the monitor. As the traverse continued, the stitched segments displayed, segment-by-segment, down the left side pane. A similar, but longer stitched image spread across the monitor's bottom pane. As the transporter advanced, the images moved across the pane, keeping pace with the transporter's progress through the pipe.

By looking at the different panes, the operator could see what the camera was encountering. He could see a panoramic view of the preceding 50 feet of pipe in the bottom pane, and to the left, a column of multi-flat stitched segments.

The entire traverse and data capture was accomplished with the tractor operating on cruise control and required no operator intervention. When the next manhole in the line was encountered, the operator could choose retrieval or continuing the traverse through to the next manhole. Flow-path alignment and cable length are the limiting factors for this decision. Retrieval was selected and initiated. The transporter was retrieved at about 50 feet per minute.

All of the basic segment information, images, digital video and stitched segments were saved to onboard hard drives as they occurred. At the end of a work shift, all of the stored data is delivered to the utility or contractor's central office where the actual condition assessment takes place. With sufficient bandwidth and coverage, the report can be emailed to an organization's headquarters while the inspection vehicle is traveling to the next manhole access.

Kovacs demonstrated the Granite XP software in the inspection vehicle following transporter retrieval. This is the same process that usually is performed in a central office by a dedicated evaluation team.



The transporter and DUC are being lowered into the manhole using a standard CUES introduction pole.

"Typically, the digital data is recorded in a single uninterrupted pass without operator-directed stop and look, pan and tilt actions. This continuous data gathering process can increase productivity by a factor of five."

Paul Stenzler

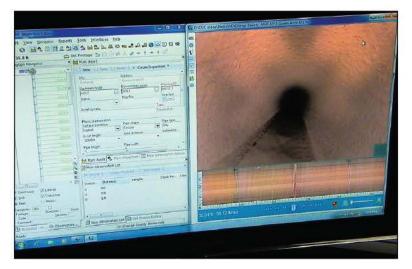
After loading the inspection file into the software, images were again displayed in three panes. First, his eye scanned the bottom extended flat pane as he looked for signs of defects. When a suspected defect was observed, he mouse clicked directly on the defect. This immediately presented a forward-looking view of the suspect spot on the main viewing pane. There he could "virtually" pan, tilt and zoom the view as well as "move" the tractor forward or backward. In a like manner, he could mouse click on a lateral junction. The virtual forward movement was stopped as Kovacs panned, tilted and zoomed the image to look into the conjoined pipe. In this mode, a software tool enables defects' dimensions to be measured and noted as part of the record for the precise point where they were taken.

Kovacs opened a database pane into which he recorded condition assessment notations and previously obtained measurements. These tasks are supported and enabled by the Granite XP software, which allows a host of preset comments to be stored, selected and entered by mouse click rather than keyboarding. The uniformity of data notation assures consistency of notes and eliminates subjective labeling. The Granite XP software can present the defect report in a variety of industry-standard tabular and database formats that can be saved electronically or printed.

Observer's comments

Two of the three traditional inspection components — lights and camera — are combined into a single unit, the DUC. This enables owners of prior generation or legacy transporters and image capture systems to immediately transition into digital CCTV inspection with limited secondary costs.

The DUC requires complementary software for image manipulation and condition assessment



reporting and data management. An appropriately sized and controlled transporter is needed to carry it through the pipes. Because of the more rigorous demands of digital image manipulation, more than a basic laptop computer will be needed.

Essential operator skills may be redefined and limited to unit configuration, connection, introduction and retrieval, and basic operation validation. Asset owners can conduct inspection assessments in their own office the following day, although when faced

Granite XP software presents information in a variety of user-changeable formats. This configuration was selected to facilitate recording condition assessment information. The position indicator bar in the center of the extended flat window (right) shows the viewpoint relative to the overall traverse.

with an urgent need for condition assessment, that process could begin even while the transporter is being retrieved.

The DUC brings asset owners a variety of deployment and information management options.

Manufacturer's comments

CUES vice president of sales Paul Stenzler noted that "the DUC, with eight times greater picture resolution, is a new generation of high-definition video inspection camera; it is a major departure from the traditional analog technology.

"Typically, the digital data is recorded in a single uninterrupted pass without operatordirected stop and look, pan and

tilt actions. This continuous data gathering process can increase productivity by a factor of five."

Stenzler says analysis of highquality images results in fewer condition assessment errors like missed or mismeasured defects. "Offsets and sags are easily recognized after the images have been unfolded and are presented, flattened on screen. Analysis advances from defect to defect by mouse click. Defect-free sections are bypassed instantly.

"The DUC can be mounted on most CUES Legacy transporters, making the transition from analog to digital data an appealing opportunity to increase accuracy and productivity while lowering operation costs." ♦



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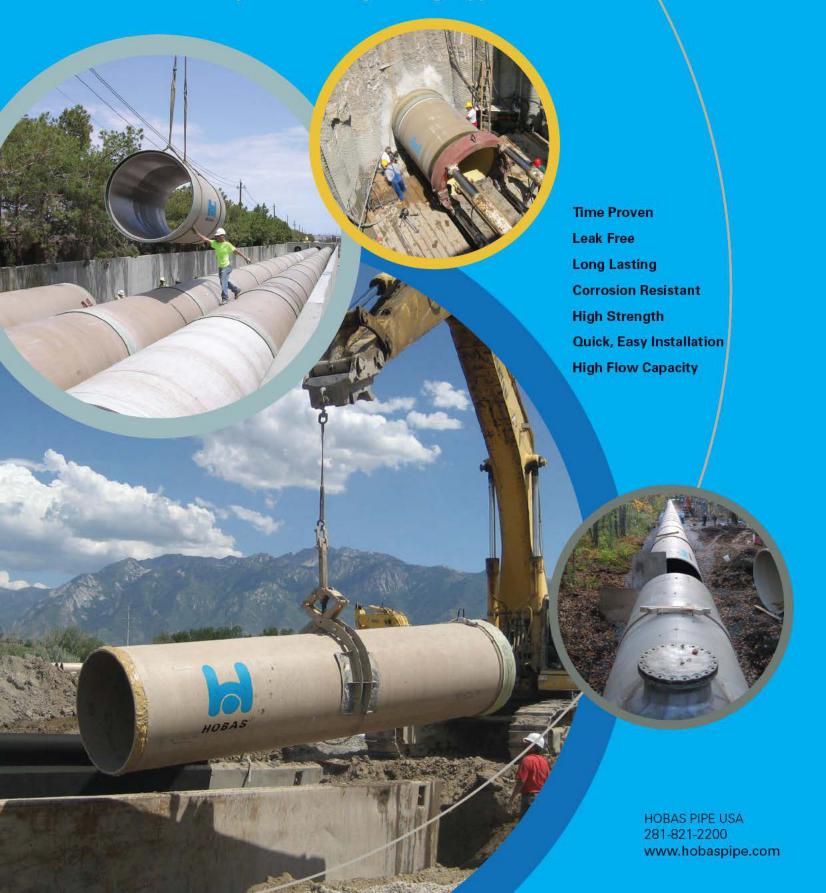
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BRIDGING THE COMMUNICATION GAP

Social media can help employees get the message — and spark engaging conversations

By Ken Wysocky

or organizations where the weekly or monthly newsletter is still the gold standard of internal communications, here's something to ponder, in fewer than 140 characters, no less: social media can be a highly effective way to develop ongoing, engaging dialogue with employees.

It's not that the "dead-tree" newsletter has completely gone — or should go — the way of carbon-paper copies and electric typewriters. But to more effectively communicate with employees these days, particularly younger workers, organizations should consider augmenting their traditional methods of reaching out with social media like micro-blogs, Wikis and Twitter.

A recent survey performed by the Society for Human Resource Management estimates that 20 percent of companies use social media for internal communications. As such, there are plenty of organizations that are "ripe for the social-media picking," says Amanda Laird, a consultant at Maverick PR in Toronto, Ont.

"Social media is not a silver bullet to cure communication problems, but it can be used in conjunction with other methods, from newsletters to bulletin boards in lunchrooms," she explains. "Better isn't necessarily a good word to use, but social media can help bridge some gaps and complement more traditional means of communication."

As an example, Laird points to a former client she worked with where research showed employees were not reading a 1,200-word weekly newsletter. But when the organization complemented the newsletter with a micro-blogging platform — sort of like Twitter, but based inside the company's firewalls — to communicate internal messages, employee engagement increased.

"Employees found it easier to digest when they received one or two lines of high-level, pertinent information," she says. "We used it for everything from communicating sales wins to asking employees not to eat other employees' lunches to promoting the next 'town hall' meeting."

Bottom-up, not top-down

One of the primary benefits of

introduced Chatter, which is sort of like a cross between Facebook and Twitter (see www.salesforce. com for details), we saw more people submitting content to our traditional newsletter.

"We also saw more employees conversing with each other, and not just with their buddies," she continues. "It generated more interdepartmental communication ... broke down those silos. Sometimes it was just simple tips and tricks, but we'd never seen that kind of interdepartmental communication before. People communicated within their teams before, but it wasn't cross-functional."

Laird says the employer also encouraged collaboration via a socalled Wiki, which is an internal

One of the primary benefits of social media is that it provides an alternative to top-down communication, where an executive or the human resources department sends messages from on high to employees.

social media is that it provides an alternative to top-down communication, where an executive or the human resources department sends messages from on high to employees. For example, microblogging, in which small pieces of digital content are posted on a company's intranet, makes it easy for employees to weigh in on top-ics and share information.

"It empowers everyone to communicate and makes employees feel more engaged," Laird says. "When a former employer of mine website developed for a community of users that allows them to easily add/edit contributed content.

"You can build one inside your firewall on your intranet or an internal server," she explains. "It's dynamic, so if you update it, everyone else that has access to it sees updates in real time. It's a great way for teams and people to work together."

Blogs also have a place in the social media toolbox. But since they more resemble an intranet or Internet version of a weekly newsletter, We invite readers to offer ideas for this regular column, designed to help municipal and utility managers deal with day-to-day people issues like motivation, team building, recognition and interpersonal relationships. Feel free to share your secrets for building and maintaining a cohesive, productive team. Or ask a question about a specific issue on which you would like advice. Call editor Luke Laggis at 800/257-7222, or email editor@mswmag.com.

they're considered a one-way form of communication and not as collaborative as Wikis, Laird says.

Keep content fresh

On one hand, social media is just like any other form of internal communications, in that it shouldn't be used just for the sake of using it. It should have a clear strategic focus, and implementers should be sure their workplace culture provides fertile ground for acceptance. If the general workforce doesn't have access to smartphones or computers, for instance, social media won't fly, Laird notes.

But once an organization commits to a social-media communications program, it's important to factor in the time it will take to keep the digital-content pipeline full, she warns.

"The great thing about social media is that the only barrier to entry is time, plus it's free and easy to adjust your strategy," Laird says. "But if you don't have time to update a Wiki, or blog regularly, or update this week's podcasts, then it won't work. Consistency is the key to success. So often, people forget to think about the time aspect."

Moreover, implementers should remember a simple rule: content is king.

"It's hard to get around the fact that health and vision benefits aren't sexy subject matter," Laird says. "But using social media, like a blog post, won't help at all if it sounds completely robotic. If there's no imagination or personal voice

to it, people won't listen. There's a reason people call it social media. It needs to be social.

"You really need to tap into people's personalities and let them show through in communications," she continues. "Or try something as simple as adding a picture or an audio clip to make things more engaging."

Employees crave contact

Another compelling reason to use social media: If organizations don't give employees a place to communicate with each other, they'll create one on their own, either at the water cooler — or something much more sophisticated and widespread. As an example, Laird points to a large, well-known electronics retailer whose employees developed a website to complain and gossip about things.

"Luckily someone found the website and had the foresight to harness employees' appetite for connecting online," she says. "They launched their own internal forum that eventually led employees to shut down the (negative) website. The company realized they had to tune into employees and listen to what they had to say."

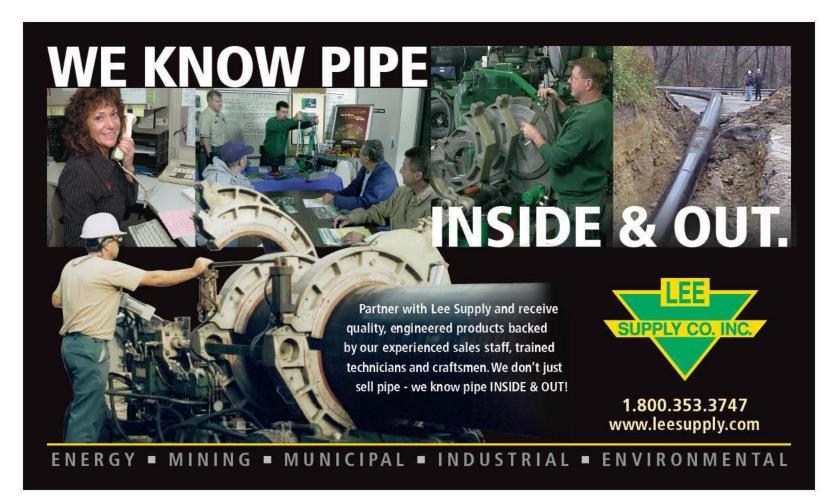
Using social media for internal communications is also a useful recruiting tool for attracting younger employees, Laird points out, noting that social media has become an integral part of how they live.

"As younger people seek jobs, they're going to seek out organizations that communicate the way they understand communication," she says.

In other words (and in less than 140 characters), let the microblogging begin - and get the conversation started. ◆









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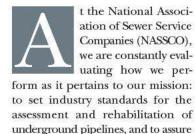
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TACKLING THE ISSUES

Survey reveals biggest challenges facing trenchless industry in the coming years

By Ted DeBoda, P.E.



One of the ways we do this is through ongoing research. In May of this year we launched an online survey for all NASSCO members, as well as nonmember engineers, municipalities and contractors who are aligned with the sewer and wastewater segments.

the continued acceptance and growth

of trenchless technologies.

Results showed that, among NASSCO members, the most noted value of NASSCO membership continues to be found in two main areas: the ability of members to participate in educational opportunities and training; and networking with peers and other associates. When asked why members renew their membership year after year, these two responses were noted once again, confirming that NASSCO delivers when it comes to education, training and networking.

In addition to understanding how we can improve service to our

number of respondents noted the following challenges to our industry as those they would like to see addressed in the short term:

- Greater acceptance of trenchless technologies as a viable solution
- Wider acceptance of water main rehabilitation
- · Combining PACP with criticality

Results showed that, among NASSCO members, the most noted value of NASSCO membership continues to be found in two main areas: the ability of members to participate in educational opportunities and training; and networking with peers and other associates.

membership base, we also wanted to know what the trenchless industry as a whole viewed as the industry's top challenges in the next two years. Aside from obvious funding issues and aging infrastructure, a

- Lack of competent, trained labor
- · Availability of large-sized pipe
- Educating customers/engaging public support
- · Quality of installations

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- Training in new technology
- Maintaining standards

We also asked NASSCO members which of our 13 individual committees most appealed to them. Two committees were chosen most frequently:

- Wider acceptance of water main rehabilitation Asset Management: Condition Grading and Consequences of Failure
- Wider acceptance of water main rehabilitation Industry Standards: Update of CCTV and Cleaning Specifications

Based on the responses, it appears these two areas also pose concerns for our industry and are initiatives where trenchless professionals feel their time and resources are needed.

To all of you who took the time to answer our survey, thank you. We listen to our members and nonmembers alike and take your responses very seriously. You, after all, are on the front lines and see what is happening in the trenches, day in and day out.

In the coming months, as we continue to develop our strategic plan to make NASSCO an even better resource for the underground industry, we will dive deeper into these findings and explore areas where we can focus our attention to set industry standards for the assessment and rehabilitation of underground pipelines and to assure the continued acceptance and growth of trenchless technologies.

To view the complete research summary, please visit www.nassco. org. ◆

Ted DeBoda is executive director of NASSCO. He can be reached at director@nassco.org.

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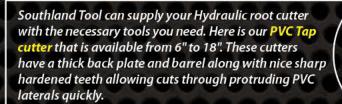


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STORMWATER MANAGEMENT

By Briana Jones

Camera/crawler unit

The Cobra VI0 C310 camera from Cobra Technologies is a short pan, tilt and zoom camera and 6-inch crawler combination for relined 6-inch pipe. Used with the Cobra C601 crawler, the camera can operate in relined 6- through 24-inch pipes. The 18-inch-long camera/ crawler unit provides a compact assembly to avoid protruding laterals.



The stainless steel camera features automatic iris, focus, zoom and Luxeon lighting modules capable of lighting 36-inch-diameter pipe. The lighting operates on the camera power supply, eliminating the need for light head controls. The rotate and pan are capable of 360-degree continuous rotation. High-traction carbide wheels are available. Wheels can be added using a single point connection allowing for quick change for pipe sizes through 24 inches. The unit can be installed on any multiconductor system. The camera can be used with any of the Cobra crawlers and is available with a conventional 3-inch body for use on industry standard multi-conductor systems. 800/443-3761; www.cobratec.com.

Manhole antenna cover systems

Manhole antenna cover systems from **ELAN Technologies** are designed for communicating with underground utility infrastructure. The system simultaneously collects, monitors and



controls data from multiple devices and sensors (flowmeter, ultrasonic level sensors, floats, pumps, rain gauges), providing real-time detection of faults in electric vaults. The SCADA IN-A-BOX extreme low power RTU (remote terminal unit) measures six analog signals and 16 discrete inputs. Alarm management and data logging report all live conditions and historical data to SCADA, cellphones and data management systems using FTP, SMS and standard SCADA protocols. 815/463-8105; www. elantechnologies.net.

Passive subsurface irrigation

The Environmental Passive Integrated Chamber (EPIC) from Firestone Specialty Products is an onsite water management and reuse system that enables stormwater runoff from impervious surfaces to be collected,



filtered, retained and distributed below ground at the water's source. The system brings together passive subsurface irrigation, water storage and

filtration in a single, customizable solution. It uses capillary rise and gravity to provide controlled water management.

The technology can decrease or potentially eliminate a facility's reliance on municipal water for irrigation purposes and improve best management practices (BMPs) with minimal system maintenance and management. The system uses local sand and gravel to filter and delay stormwater runoff prior to its entrance into city storm sewers or downstream bodies of water. 800/428-4442; www.firestonesp.com.

Pipe leaching system

The **GEO-flow** HDPE pipe leaching system from Advanced Drainage Systems (ADS) is designed for use wherever a conventional septic tank and pipe and gravel leachfield system may be used. Easily transported and able to be installed in difficult areas, the system combines a 10-inch-diameter, single-wall highdensity polyethylene (HDPE) corrugated pipe, surrounded in a polypropylene grid, both encased in geotextile fabric. The design creates equal distribution and enhances biological reduction of wastewater before it leaves the gravelless pipe system.



The equal distribution cools the effluent as it passes through, aids in the separation of foods, oils and greases from wastewater and provides additional treatment of solids that may escape the septic tank. The symmetrical grid separates the geotextile wrapping from the pipe, increasing the total surface area of the fabric available for biomat formation. The wrapping creates an additional layer for biomat activity, while using capillary action to wick effluent into the surrounding soil. 800/821-6710; www.ads-pipe.com.

Backup system

The ReliaPrime emergency bypass station from Gorman-Rupp Co. operates on natural gas, making it quiet and environmentally friendly. The unit features a 6-inch Super T Series pump capable of passing 3-inch spherical solids and offers a soundproof, lightweight aluminum enclosure. The enclosure has padlocked door panels and can be removed for maintenance. The unit is a complete backup package,



ready for hookup. 419/755-1011; www.grpumps.com.

Portable flowmeter

The **OPTISONIC 6400** portable ultrasonic flowmeter for liquids from KROHNE measures flow velocity, current volumetric flow and a variety of diagnostic values. The flowmeter consists of a compact evaluation unit and one or two rails, each equipped with two ultrasonic sensors. Rails are



available in a variety of sizes to accommodate different tube diameters, from 1/2 to 160 inches. The flowmeter is powered by an integrated battery with 14 hours running time or line-powered with supplied adapter. Readings are displayed on a color graphic LCD screen. 800/356-9464; www.us.krohne.com.

Double clarification

The **BIOACTIFLO** system from Kruger **USA** combines contact stabilization and microsand ballasted clarification to produce



high-quality treatment of wet-weather flows. Return activated sludge (RAS) from the existing clarifiers is combined with the excess flows into a solids contact tank. A targeted mixed liquor suspended solids (MLSS) concentration is maintained in the contact tank to facilitate rapid uptake of soluble biological oxygen demand (BOD) via contact stabilization followed by ACTIFLO clarification.

The combination of the two results in total BOD removal in excess of 85 percent, greater than 95 percent TSS removal and total phosphorus levels of less than 0.15 mg/L. Existing ACTIFLO installation for wetweather flows can be converted to BIOACTIFLO and the ACTIFLO train can also be used for tertiary treatment during dry-weather flows. 919/677-8310; www.krugerusa.com.

Matchbox-size data logger

The matchbox-size HOBO UX90 motor on/off data logger from Onset Computer has an LCD-display for monitoring the run times of motors, pumps, compressors and other equipment. The logger records up to



340,000 equipment on/off cycle changes and uses analysis software (runs on PC or Mac) to convert recorded data into time- and datestamped graphs. The logger attaches to motor housings via built-in magnets and without wiring. The display confirms operation, while a signal strength indicator ensures proper placement. 800/564-4377; www. onsetcomp.com.

Line stop plugging systems

Multi-Flex line stop plugging systems from Petersen Products are designed for insertion through a small hot tap into a larger pressurized pipeline. The 128 Series installs a plug downstream of the



tap, allowing bypass through the hot tap or nozzle insertion point, enabling flow to continue and reduce the buildup of head pressure. The 129 Series installs directly below the hot tap or nozzle and can be made for much higher pressure than the 128 Series. Custom configurations are available. 800/926-1926; www.pipeplug.com.

Level transmitter

The PMC VersaLine model VL4500 level transmitter from Process Measurement & **Controls** features ± 0.1 percent accuracy and molded cable. Made for long-term submersion in wells or runoff pipes, the unit provides reliable monitoring of surface water. The titanium-housed unit is available in various electrical configurations including 4-20 mA, 0-5 VDC, RS485 or SDI-12. The transmitters operate on the hydrostatic pressure principle, and by selecting products with the correct construction and taking the appropriate installation precautions, they can provide years of maintenancefree service.

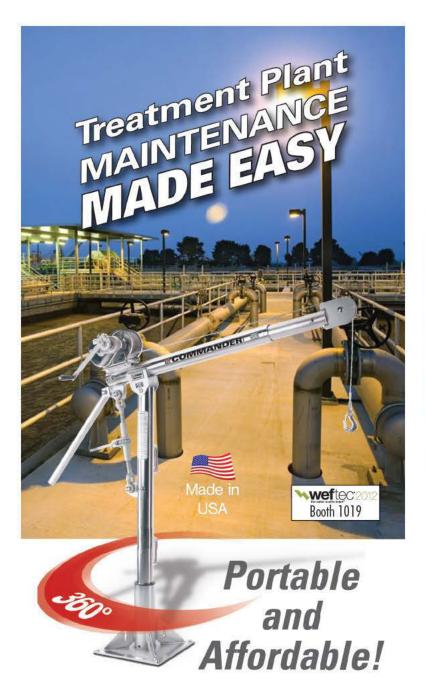
Data logger and wireless communications models are also available. No breather tube is required. The key to long-term success is the installation and more specifically the breather termination. No breather is required with the added expense of a surface-mounted barometric sensor. For the more common and accurate transmitters incorporating the breather, there are a number of methods to provide up to 12 months protection, such as desiccant. The PMC MP11 bladder is also available for zero maintenance. 800/869-5747; www.pmcl.com. ♦



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Infusion device reduces hydrogen sulfide

Hydrogen sulfide concentrations at a municipal outfall in southern Arizona averaged 340 ppm with peaks of 3,400 ppm.

Solution

Workers tapped into the 2-mile force main at the wet well and downstream from the check valve to install the FORSe 5 odor and corrosion control system from Anue Water Technologies. They diverted a fractional flow to the infuser, which treated it with oxygen and ozone, then returned it to the force main.



RESULT

Liquid grab samples measuring total sulfides showed untreated levels at 17 mg/L, but treated samples at less

than 0.2 mg/L, a 99 percent reduction. Vapor measurements showed hydrogen sulfide levels at less than 10 ppm. 760/476-9090; www.anue water.com.

Mixers restore cypress swamp

Greenfield Lake, a cypress swamp and popular recreation area in Wilmington, N.C., turned the color of pea soup when blue-green algae over-multiplied. The shallow, 100-acre reservoir is primarily fed by stormwater via several drainage pipes.

Solution

City officials installed four SBI0000vl2 solar-powered mixers from

SolarBee, which created enough horizontal and vertical water movement to disrupt the blue-green algae. The gentle mixing action suspended beneficial green algae near the surface where cells received sunlight and thrived, keeping levels of algae, zooplankton, fish, dissolved oxygen and pH in balance.



RESULT

Within two months of installing the mixers, officials reported the lake looking better than it had in recent history. Fishermen returned and canoe rentals doubled. Greenfield Lake is now a healthy reservoir. 866/437-8076; www.solarbee.com.

Cast mortar liner rehabilitates pipe

Problem

Workers from Republic Services in San Diego, Calif., noticed severe erosion around the inlet of a 48-inch corrugated metal pipe running 8 to 20 feet below grade at the Otay Landfill. An inspection revealed 200 feet of failing pipe.

Solution

The owners hired AP/M PER-MAFORM to rehabilitate the line with Centri-Pipe, a system that uses a spincaster to centrifugally cast a 1.25-inch-thick fiber-reinforced concrete liner. Workers applied PL-8000 mortar in three passes. During each application,



the operator in the pipe visually confirmed adherence and layer thickness, adjusting the withdrawal speed as needed.

RESULT

The rehabilitation, completed in eight days, does not impede hydraulic capacity. "Centri-Pipe was a huge savings over other lining systems and the quality of the structural lining exceeded our expectations," says a Republic Services spokesperson. "We'll be using the product on additional pipe as soon as our budget allows." 800/662-6465; www.permaform.net.

Trapping device skims debris from waterways

Problem

Stormwater from a combined sewer system serving 12,955 acres of Washington, D.C., conveyed more than 20,000 tons of litter to the Ana-

costia River annually. To manage the trash, the D.C. Water and Sewer Authority ran skimmer boats on the river, but the efforts were insufficient to comply with state clean water regulations going into effect in January 2010.



Solution

In 2009, the authority installed a 5- by 22-foot-long Bandalong Litter Trap in the lower tidal reach of Watts Branch in the deepest and widest part (40 feet) of the tributary. The floating device uses river currents to guide and capture litter.

RESULT

In the first 12 months, the trap collected 6,000 pounds of trash with a monthly average of 500 pounds. In 2011, it collected more than 9,000 pounds of debris. In 2012, the authority purchased two more litter traps. 888/730-5819; www.stormwatersystems.com. +











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PRODUCT OF THE YEAR 2012 FROM FORBEST

The Product of the year from Forbest is a Sewer/Drain Camera FB-PIC 3388M which the cable reel is the smallest equipped with an electronic meter counter in the world. It has a self-leveling camera head which can be upgraded to one with a built-in transmitter



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Legal Notice - Paid Advertisement

If You Purchased Municipal Derivative Transactions from January 1, 1992 to August 18, 2011

You Could Get a Payment for a Class Action Settlement.

A proposed Settlement has been reached with Wachovia Bank, now called Wells Fargo, defendants in a class action lawsuit that alleges price-fixing in the sale of municipal derivatives transactions by Wells Fargo and other companies. The case, In re Municipal Derivatives Antitrust Litigation, MDL No. 1950, No. 08-02516, is pending in the United States District Court for the Southern District of New York.

Who Is Included in the Settlement?

This Settlement includes all state, local and municipal government entities, independent government agencies and private entities that purchased:

- (1) Municipal derivative transactions through negotiation, competitive bidding or auction, directly from any Alleged Provider Defendant or Co-Conspirator or brokered by any Alleged Broker Defendant or Co-Conspirator,
- (2) Any time from January 1, 1992 through August 18, 2011 in the United States and its territories or for delivery in the United States and its territories.

The Defendants and Co-Conspirators are listed in the detailed notice available on the Settlement website.

What Does the Settlement Provide?

Wells Fargo will pay \$37 million as follows: \$20 million has already been paid into an escrow account and the remaining \$17 million will be paid later. This Settlement is only a partial settlement of the lawsuit because it only affects the claims against Wells Fargo. The lawsuit is continuing against other Defendants. Morgan Stanley has already settled. Wells Fargo will cooperate with the Class Representatives in the litigation that will continue against the other Defendants.

What Do I Do Now?

· Remain in the Settlement. To remain in the Settlement Class and participate in the Settlement, you do not have to do anything now. If the Court approves the Settlement, you give up the right to sue Wells Fargo for the claims in this lawsuit and you are eligible to receive a payment. Claim forms are not available now. Register on the Settlement website to receive a claim form when it becomes available. If you remain in the Settlement Class, you still have the right to exclude yourself from any other Settlements reached in this lawsuit.

- Exclude yourself from the Settlement. If you do not want to remain in the Settlement Class, you must exclude yourself. You must send a written request for exclusion by first-class mail, postmarked no later than October 19, 2012 to the Settlement Administrator. If you exclude yourself, you cannot participate in the Settlement, but you retain your right to sue Wells Fargo on your own for the claims in this lawsuit.
- Object or Comment on the Settlement. If you remain in the Settlement Class and want to object to or comment on the Wells Fargo Settlement or any part of it, you must file an objection with the Court and deliver a copy to Class Counsel and Wells Fargo no later than October 9, 2012.

When Will the Court Decide Whether to Approve the Settlement?

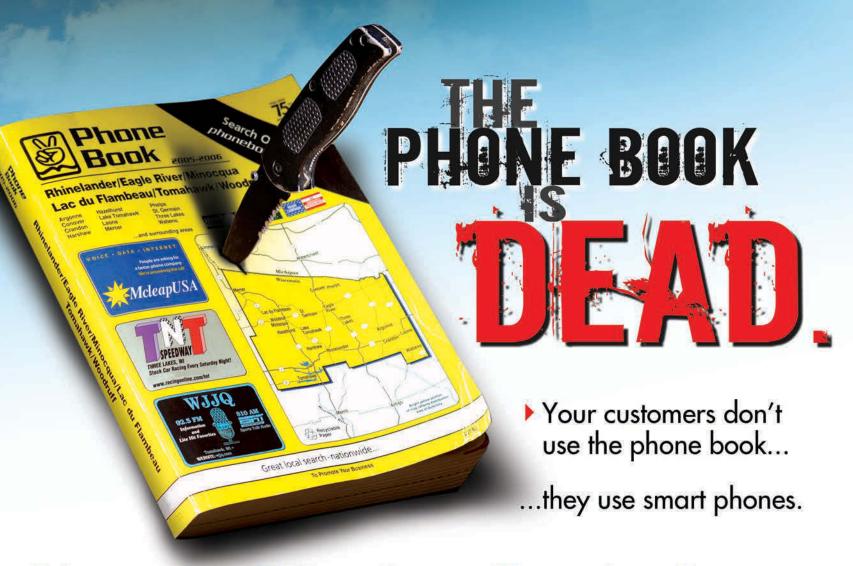
The Court has scheduled a hearing on December 14, 2012, at 2:00 p.m. at the United States District Court for the Southern District of New York, United States Courthouse, 500 Pearl Street, New York, NY 10007, to consider whether to finally approve the Wells Fargo Settlement as fair, reasonable and adequate, whether to approve Class Counsel's request for reimbursement of litigation expenses, and to consider any objections.

The Court has appointed the law firms of Hausfeld LLP; Boies, Schiller & Flexner LLP; and Susman Godfrey L.L.P. to serve as Class Counsel and represent all Class Members. If you want to be represented by your own lawyer, you may hire one at your own expense. You or your lawyer may ask to appear and speak at the hearing but are not required to. If you want to be heard by the Court, you must file a written notice of your intention to appear with the Court and deliver a copy to the Class Counsel and Wells Fargo no later than October 9, 2012. The Court may change the time and date of the hearing. Any change will be posted on the Settlement website.

Get More Information

For more information on this lawsuit, your rights, or to obtain a list of defendants, call or visit the Settlement website listed below or write to Municipal Derivatives Settlement, c/o Rust Consulting, Inc., PO Box 2500, Faribault, MN 55021-9500.

For more information: 1-877-310-0512 www.MunicipalDerivativesSettlement.com



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Please tell the companies you contact that you saw their listing in the Annual Municipal Sewer & Water Buyer's Guide! If you have any questions, please contact COLE Publishing at 800.257.7222 or 715.546.3346. You can also find us online at www.mswmag.com

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Fluid Conservation Systems, Inc.

502 Techne Center Dr., Ste. R Milford, OH 45150 800-531-5465 • 513-831-9335 • Fax: 513-831-9336 mblackburn@fluidconservation.com www.fluidconservation.com

Fluid Technology, Inc.

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Footage Tools, Inc.

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Formadrain, Inc.

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Fresh Creek Technologies, Inc. 1384 Pompton Ave., Ste. 2 Cedar Grove, NJ 07009 800-741-9486 • 973-237-9099 • Fax: 973-237-0744 fresh@freshcreek.com www.freshcreek.com Ad on page 113



Gamajet Cleaning Systems, Inc.

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GapVax, Inc. 575 Central Ave. Johnstown, PA 15902 888-442-7829 • 814-535-6766 • Fax: 814-539-3617 Inquiry@gapvax.com www.gapvax.com Ad on page 115

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Mueller SYSTEMS

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Vanair Manufacturing, Inc.

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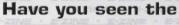
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Vacuum Sales, Inc.

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irsi@irsi.net

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714-632-8198 • Fax: 714-632-8228 sales@southlandtool.com www.southlandtool.com Ad on page 51

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Loveland, CO 800-227-4224 • 970-669-3050 • Fax: 970-669-2932 orders@hach.com www.hach.com

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800-359-7867 • 407-841-7867 • Fax: 407-648-2096 patspump@aol.com www.patspump.com

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grsales@gormanrupp.com

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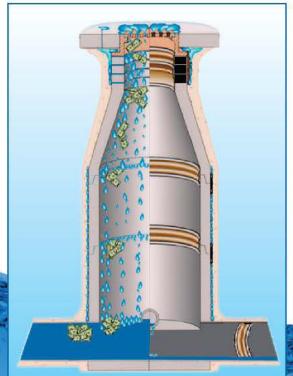


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USABlueBook

Gurnee, IL 800-548-1234 • Fax: 847-689-3030 customerservice@usabluebook.com www.usabluebook.com

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Streator, IL 800-627-3171 • 815-672-3171 • Fax: 815-672-2779 sales@vactor.com www.vactor.com Ads on pages 3 and 50



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Locators - Smoke/Dye

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Hurco Technologies, Inc.

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800-362-0240 • 440-646-0996 • Fax: 440-646-9953 sales@mtechcompany.com www.mtechcompany.com Ad on page 110

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Orchard Park, NY 888-888-9192 • 716-662-8980 • Fax: 716-662-8985 rglass@mcgard.com www.manholelocks.com Ad on page 71

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Shrewsbury, MA 508-842-8901 • Fax: 508-842-9648 rapocushion@vahoo.com www.rap-o.blz Ad on page 97

Parson Environmental Products, Inc.

Reading, PA 800-356-9023 • 610-582-6060 • Fax: 610-582-6064 Info@parsonenvironmental.com www.parsonenvironmental.com

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Manhole Parts/ Components

American Highway Products, Ltd.

888-272-2397 • 330-874-3270 • Fax: 330-874-3800 sales@ahp1.com www.ahp1.com Ad on page 77

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Lyme, CT 06371 800-504-8008 • Fax: 877-434-3197 tjm@bmpinc.com www.bmpinc.com Ad on page 111

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800-345-3764 • 262-542-8153 • Fax: 262-542-0301 Info@cretexseals.com www.cretexseals.com Ad on page 81

Environmental Products & Accessories, LLC

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Lee Supply Company, Inc.

Charlerol, PA 800-353-3747 • 724-483-3543 • Fax: 724-483-0577 Info@leesupply.com www.leesupply.com Ad on page 46

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Johnston, JA 800-662-6465 • 515-276-9610 • Fax: 515-276-1274 Info@permaform.net www.permaform.net Ad on page 67

Avanti International

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Clean Water Works Inc.

Ottawa, ON Canada 866-695-0155 • 613-745-2444 • Fax: 613-745-9994 Jdbrule@cwwcanada.com www.cwwcanada.com

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Duke's Root Control, Inc.

Syracuse, NY 800-447-6687 • 315-472-4781 • Fax: 315-475-4203 lynn@dukes.com www.dukes.com

Environmental Coatings LLC

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Epoxytec International, Inc.

Hollywood, FL 877-463-7699 • 954-961-4656 • Fax: 954-961-2395 msw@epoxytec.com www.epoxytec..com Ad on page 63

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877-327-4216 • Fax: 727-327-4118 irsi@irsi.net www.irsi.net Ad on page 9

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Kenny Construction Co. Northbrook, IL

847-919-8200 • Fax: 847-272-5421 underground@kennyconstruction.com www.kennyconstruction.com



LADTECH, Inc.

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LMK Technologies, LLC

Ottawa, IL 815-433-1275 • Fax: 815-433-0107 sales@Imkenterprises.com www.performanceliner.com Ad on page 24

Logiball, Inc.

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Hayward, CA 510-782-1290 • Fax: 510-782-1292 epoxy@neopoxy.us www.neopoxy.us



Parson Environmental Products, Inc.

800-356-9023 • 610-582-6060 • Fax: 610-582-6064 info@parsonenvironmental.com www.parsonenvironmental.com





Perma-Liner Industries, Inc.

Clearwater, FL 866-336-2568 • 727-507-9749 • Fax: 727-507-9849 Info@perma-liner.com www.perma-liner.com Ads on pages 5, 45 and 95

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RELINER/Duran Inc.

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Sewer Shield Composite, LLC

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Southland Tool Mfg. Inc.

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SpectraShield Liner Systems Jacksonville, FL

800-284-2030 • 904-419-4889 • Fax: 904-419-4892 Info@spectrashield.com www.spectrashield.com Ad on page 93

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WBE Dorcas, Inc.

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NozzTeg, Inc.

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Petersen Products Co.

Fredonia, WI 800-926-1926 • 262-692-2416 • Fax: 262-692-2418 phil@petersenproducts.com www.pipeplug.com Ad on page 89

Sewer Equipment Co. of Florida, Inc. New Smyrna Beach, FL 800-635-2323 • 386-428-3303 • Fax: 386-427-4552 csewerequipment@cfl.rr.com www.sewerequipmentco.com Ad on page 113

Meters - Remote Disconnect

Mueller Systems

Cleveland, NC 800-323-8584 • 704-278-2221 customercare@muellersystems.com www.muellersystems.com Ad on page 111

Meters - Sewer/Flow

Fluid Conservation Systems, Inc.

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Parson Environmental Products, Inc.

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GapVax, Inc. Johnstown, PA

888-442-7829 • 814-535-6766 • Fax: 814-539-3617 Inquiry@gapvax.com www.gapvax.com Ad on page 115

General Pipe Cleaners/ General Wire Spring

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US Jetting, LLC

Alpharetta, GA 800-538-8464 • 770-740-9917 • Fax: 770-740-0297 sales@usjetting.com www.usjetting.com Ad on page 112

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Toledo, OH 800-423-5350 • 419-535-0101 • Fax: 419-535-0531 vhorvath@chempace.com www.chempace.com Ad on page 85

IN USA, Inc.

Norwood, MA 781-444-2929 • Fax: 781-444-9229 Info@Inusacorp.com www.inusacorp.com

IPEX USA LLC

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678-431-8136 - Fax: 678-807-2944
salex@jetterdepot.com
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Oil Spill Recovery/Clean-up www.agruamerica.com

Advanced Aquatic Products International, Inc.

Miami, FL 800-738-7647 • 305-388-7195 • Fax: 305-388-7196 advaquaticprods@aol.com www.hydro-cartridge.com Ad on page 89

BESTechnologies, Inc.

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Pipe - Concrete

HOBAS Pipe USA

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Custom Holesaw Technologies, Corp.

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McElroy Manufacturing, Inc.

Tulsa, OK 918-836-8611 fusionsales@mcelroy.com www.mcelroy.com/fusion Ad on page 110

Pipe - Polypropylene

Advanced Drainage Systems, Inc.

Hilliard, OH 800-821-6710 • 614-658-0050 • Fax: 614-658-0204 Info@ads-pipe.com wvw.ads-pipe.com Ad on page 7

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Pipe - Steel

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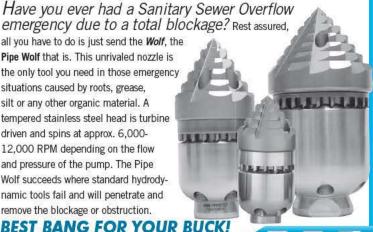
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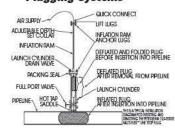
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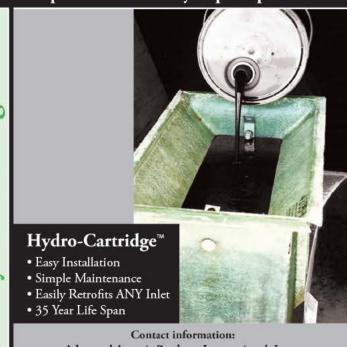
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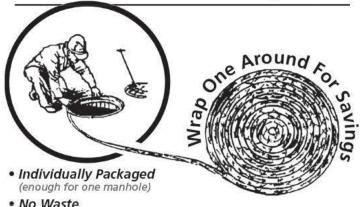
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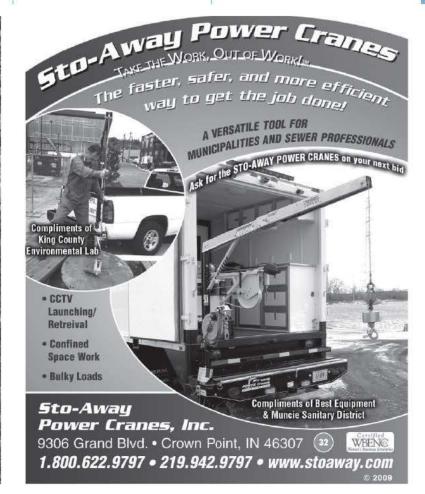
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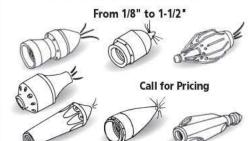
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888-272-2397 • 330-874-3270 • Fax: 330-874-3800 sales@ahp1.com www.ahp1.com

Lee Supply Company, Inc.

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Mr. Manhole

Ad on page 77

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Valve

Exercising Equipment

3T Equipment Company Inc. Santa Rosa, CA

800-969-3001 • 707-543-8555 • Fax: 707-543-8558 tttequip@yahoo.com www.3teguipco.com Ad on page 53

HURCO

Hurco Technologies, Inc.

Harrisburg, SD 800-888-1436 • 605-743-2466 • Fax: 605-743-2465 lynn@gethurco.com www.gethurco.com

Cleveland, OH 800-362-0240 • 440-646-0996 • Fax: 440-646-9953 sales@mtechcompany.com www.mtechcompany.com

Ad on page 110

Valve Boss Livinston, LA

225-686-9261 • 225-226-8668 • Fax: 225-686-9431 sales@valveboss.com www.valveboss.com Ad on page 39

Vermeer

Pella, IA 888-837-6337 • 641-628-3141 • Fax: 641-621-7773 salesinfo@vermeermfg.com

www.vermeer.com

Valve Insertion/ Removal Tools



Advanced Valve Technologies, Inc.

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SPECIALTY MAINTENANCE

Specialty Maintenance Products, Inc.

Houston, TX 713-667-4402 • Fax: 713-669-8618 mark@flangeapreaders.com www.flangespreaders.com Ad on page 36

Valves



Advanced Valve Technologies, Inc.

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Agru America, Inc.

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Environmental Products & Accessories, LLC

Hixson, TN 866-448-5547 • 423-876-4366 • Fax: 866-206-2628 Info@epasales.com www.epasales.com Ad on page 79

GapVax, Inc.

Johnstown, PA 888-442-7829 • 814-535-6766 • Fax: 814-539-3617 inquiry@gapvax.com www.gapvax.com Ad on page 115

General Pump

Mendota Heights, MN 888-474-5487 • 651-454-6500 • Fax: 651-454-8015 sales@gpcompanies.com www.generalpump.com

Giant Industries, Inc.

Toledo, OH 419-531-4600 • Fax: 419-531-6836 sales@giantpumps.com www.glantpumps.com

Lee Supply Company, Inc. Charleroi, PA

800-353-3747 • 724-483-3543 • Fax: 724-483-0577 Info@leesupply.com www.leesupply.com Ad on page 46

Mainline Backflow Products, Inc.

Edmonton, AB Canada 877-734-8691 • 780-413-7204 • Fax: 780-457-1210 tomc@backwatervalve.com www.backwatervalve.com Ad on page 42

Singer Valve Inc.

Surrey, BC Canada 888-764-7858 • 604-594-5404 • Fax: 800-663-7266 sales@singervalve.com www.singervalve.com

Vent Pipe Filters

Simple Solutions LLC

West Milford, NJ 866-667-8465 • 973-846-7817 • Fax: 973-358-0219 sales@industrialodorcontrol.com www.industrialodorcontrol.com Ad on page 113

Waterblasting Equipment

Environmental Products & Accessories, LLC

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Gamajet Cleaning Systems, Inc.

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Hammelmann Corp.

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NozzTeg, Inc.

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Welders

Vanair Manufacturing, Inc.

Michigan City, IN 800-526-8817 • 219-879-5100 • Fax: 219-879-5800 elizabeth.sanchez@vanair.com www.vanair.com Ad on page 69





Inspector Training & Certification: September 7-8, 2012 - Arlington, TX

TAREL RETS & SoS Contact: Andrea Barnard at andrea@tarei.com September 20-21, 2012 - Ruidoso, NM

N-MOWA - NAWT. Contact Jace Ensor at 575-937-8304 or nmowa.president@gmail.com

November 15-16, 2012 - Lakewood, CO

CHURCH Onsite Wastewater Consultants, Contact: Kim Seipp (303) 622-4126 or highplains@tds.net

Installer Workshops October 15, 2012 - Dover, DE

DOWRA Conference Contact Hollis Warren at (302) 284-9070 or Htwarren 430@aol.com

October 25-26, 2012 - Lakewood, CO

CHURCH Onsite Wastewater Consultants Contact: Kim Seipp (303) 622-4126 or highplains@tds.net

Operation & Maintenance Training Certification:

September 12-13, 2012 - Mill Valley, California

0&M, Level 1 - Instructors: Mike Treinen or Kit Rosefield - Go to www.COWA.org

vember, 2012 - (TBA) California

Operation & Maintenance, Level 2 Instructors: Nick Weigel or Kit Rosefield Go to www.COWA.org

CEU's for NAWT Recertification

October, 2012 - Northern (TBA), CA

COWA & NAWT Science of Soils Go to www.COWA.org.

October 8-9, 2012 - Tucson, AZ

Univ. of AZ Soil & Site Evaluation for Onsite Wastewater Systems

NAWT Vacuum Truck Technician

September 17 & 18, 2012 - Albuquerque, NM

POWRANM - NAWT, Contact: Bill McKinstry at (505) 989-7676 or admin@powranm.org September 19, 2012 - Ruidoso, NM

N-MOWA - NAWT, Contact: Jace Ensor at 575-937-8304 or nmowa.president@gmail.com January 7-8, 2013 - East Lansing, MI

MI & NAWT - Contact Mark Scott at (989) 275-5011 or mscott@i2k.com

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If You Purchased Municipal Derivative Transactions from January 1, 1992 to August 18, 2011

You Could Get a Payment for a Class Action Settlement.

A proposed Settlement has been reached with JPMorgan Chase & Co., J.P. Morgan Securities, Inc. (n/k/a J.P. Morgan Securities LLC) and Bear Stearns & Co. (n/k/a J.P. Morgan Securities LLC) (collectively, "JPMorgan"), defendants in a class action lawsuit that alleges price-fixing in the sale of municipal derivatives transactions by JPMorgan and other companies. The case, *In re Municipal Derivatives Antitrust Litigation*, MDL No. 1950, No. 08-02516, is pending in the United States District Court for the Southern District of New York.

Who Is Included in the Settlement?

This Settlement includes all state, local and municipal government entities, independent government agencies, quasi-government, non-profit and private entities that purchased:

- Municipal derivative transactions through negotiation, competitive bidding or auction, from any Alleged Provider Defendant or Co-Conspirator or brokered by any Alleged Broker Defendant or Co-Conspirator,
- (2) Any time from January 1, 1992 through August 18, 2011 in the United States and its territories or for delivery in the United States and its territories.

The Defendants and Co-Conspirators are listed in the detailed notice available on the Settlement website.

What Does the Settlement Provide?

JPMorgan agreed to a settlement amount of \$44.575 million to be paid as follows: \$24 million has already been paid into an escrow account and up to \$20.575 million will be paid later. This Settlement is only a partial settlement of the lawsuit because it only affects the claims against JPMorgan. The lawsuit is continuing against other Defendants. Morgan Stanley and Wells Fargo have already settled. JPMorgan will provide reasonable cooperation, including discovery cooperation, to Class Plaintiffs' Counsel in the litigation that will continue against the other Defendants.

What Do I Do Now?

Remain in the Settlement. To remain in the Settlement Class and
participate in the Settlement, you do not have to do anything now.
If the Court approves the Settlement, you give up the right to sue
JPMorgan for the claims and issues in this case. The Settlement
Agreement, specifically Paragraph 1(ee), which is available at
www.MunicipalDerivativesSettlement.com, describes in more detail the

legal claims that you give up if you stay in the Class. Claim forms are not available now. Register on the Settlement website to receive a claim form when it becomes available. If you remain in the Settlement Class, you still have the right to exclude yourself from any other settlements with other defendants reached in this lawsuit.

- Exclude yourself from the Settlement. If you do not want to remain in the Settlement Class, you must exclude yourself. You must send a written request for exclusion by first-class mail, postmarked no later than October 19, 2012 to the Settlement Administrator. The detailed notice available on the Settlement website describes the information you are required to include in your request for exclusion. If you exclude yourself, you cannot participate in the Settlement, but you retain your right to sue JPMorgan on your own for the claims in this lawsuit.
- Object or Comment on the Settlement. If you remain in the Settlement Class and want to object to or comment on the JPMorgan Settlement or any part of it, you must file an objection with the Court and deliver a copy to Class Counsel and JPMorgan no later than October 9, 2012.

When Will the Court Decide Whether to Approve the Settlement?

The Court has scheduled a hearing on December 14, 2012, at 2:00 p.m. at the United States District Court for the Southern District of New York, United States Courthouse, 500 Pearl Street, New York, NY 10007, to consider whether to finally approve the JPMorgan Settlement as fair, reasonable and adequate, whether to approve Class Counsel's request for reimbursement of litigation expenses, and to consider any objections.

The Court has appointed the law firms of Hausfeld LLP; Boies, Schiller & Flexner LLP; and Susman Godfrey L.L.P. to serve as Class Counsel and represent all Class Members. If you want to be represented by your own lawyer, you may hire one at your own expense. You or your lawyer may ask to appear and speak at the hearing but are not required to. If you want to be heard by the Court, you must file a written notice of your intention to appear with the Court and deliver a copy to the Class Counsel and JPMorgan no later than October 9, 2012. The Court may change the time and date of the hearing. Any change will be posted on the Settlement website.

Get More Information

For more information on this lawsuit, your rights, or to obtain a list of defendants, call or visit the Settlement website listed below or write to Municipal Derivatives Settlement, c/o Rust Consulting, Inc., PO Box 2500, Faribault, MN 55021-9500.

For more information: 1-877-310-0512 www.MunicipalDerivativesSettlement.com

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mswmag.com/classifieds/place ad



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Baldwin Filters plant receives safety award

Baldwin Filters' Gothenburg plant received the Safety Spirit Award for 2011 from the Nebraska Safety Council. The award is based on



training activities, safety committee activities, sustainability and current year statistics. Baldwin Filters, a CLARCOR company, produces 6,000 lube, air, fuel, hydraulic, coolant and transmission filtration products.

Aqua-Chem names CFO, applications engineer

Aqua-Chem named Thomas Gillcrist chief financial officer and Ron Shook pharmaceutical applications engineer.

InduSoft offers online training series

InduSoft is offering an online training series for its InduSoft Web Studio 7.1 HMI/SCADA software. Two training modules offer instruction on subjects ranging from alarms to trends. The first module provides instruction on installation, tags, drivers and screen groups. The second module covers instruction for active objects, animations, trends and alarms. The videos can be streamed or downloaded with iPads and Android tablets that have Flash or MP4 support from www. indusoft.com.

Cobalt-free AOC resin receives NSF certification

Vipel F010-H2O-00 vinyl ester from AOC earned certification for NSF/ANSI 61: Drinking Water System Components-Health Effects from NSF International. The resin is used as a coating in tanks that hold 4,000 gallons or more and piping at least 6 inches in diameter.

Guardair acquires Allen Gasket

Guardair, manufacturer of tools and accessories for the industrial maintenance, repair and operations market, acquired Allen Gasket Cutting Machine Co. of New Bedford, Mass. Allen will be absorbed into the Allpax Gasket Cutter Systems Division of Guardair's Chicopee, Mass., headquarters.

ABB offers product brochure

The Flow Measurement Solutions publication from ABB Measurement Products can be downloaded at http://goo.gl/A3kqC. The brochure features a range of flow measurement products and discussion on a common HMI (human machine interface) platform that enables users to configure, integrate and maintain ABB flow products.

Aqua Blast marks 50th anniversary

Aqua Blast celebrates its 50th anniversary this year. The maker of pressure washing machines was founded by Paul Gerber in February 1962. Located in Bluffton, Ind., Gerber sold the company to Phil Kaehr in 1984. Former employees Bob Heyerly and David Tumbleson acquired the company in 1985 and later moved it to Decatur, Ind. The business expanded into international sales, with Heyerly, upon his retirement, selling his portion of the company to Tumbleson in 2008.

Lechler publishes spray product catalog

The Lechler Catalog 500 features spray products and accessories as well as information on spray system design, material options, conversion tables, product differentiation and a new section on lances and nozzle headers. The catalog can be downloaded at www.lechlerusa.com.

RS Lining Systems receives NSF-61 certification

RS BlueLine cured-in-place pipe (CIPP) system for pressure pipe rehabilitation received certification to NSF/ANSI 61: Drinking Water System Components-Health Effects by NSF International. RS BlueLine is installed by Inland Pipe Rehabilitation (IPR) and approved for the renewal of all municipal pressure pipe systems, including drinking water mains, transmission lines and force mains.

Dewberry promotes Kalaf to associate VP

Steve Kalaf, based in Dewberry's Fairfax, Va., office was promoted to associate vice president, water resources consulting. He has 30 years of experience, including quality management, flood hazard/risk analysis and mapping. He is considered a national expert in the Coastal Barrier Resources System.



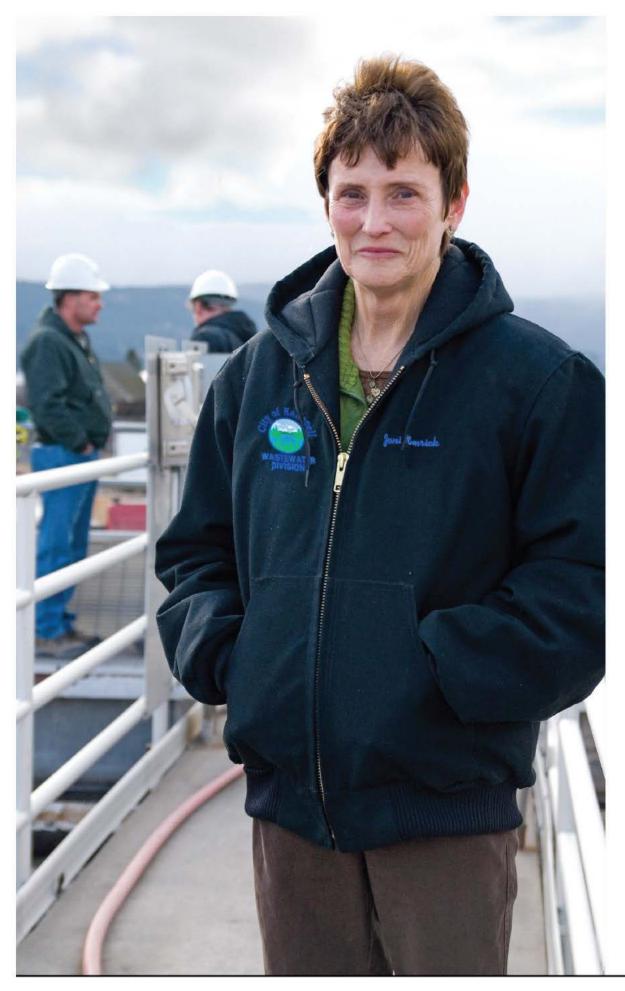
RapidView team completes triathlon

RapidView team members completed the June Manitou Monster Triathlon in Rochester, Ind. The event included a 400-meter swim, 13-mile bike ride and 5K run. Twelve employees and family members participated as part of the company's ongoing program to encourage fitness and exercise.

Vacuworx names Leslie Equipment Dealer of the Year

Vacuworx named Leslie Equipment Co. Dealer of the Year at the company's annual sales meeting. Leslie Equipment is a family-owned equipment sales and rental business serving West Virginia, Kentucky and Ohio. +





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Product Spotlight

Software allows multiple parties to view pipe inspections remotely

By Ed Wodalski

inView 2.1 software from PURE Software Solutions enables multiple individuals to view the video stream directly from CCTV equipment via secure Internet connection.

In emergency situations, the software allows a CCTV operator to alert engineers, inspectors, project managers or other individuals of the problem and enables

them to view the situation live from their desktop or other Internet connection. Individuals can discuss the problem via real-time chat, record video on their computers and provide the operator with an efficient collaborative decision on how to proceed.

Supervisors also can use the software to view job site efficiencies, review conditions inside a line and converse with operators about a project, enabling issues to be resolved and change orders and work orders to be prepared or altered in real time, eliminating travel or standby time.

Solutions

"There is no need for extra contractor or municipality personnel to be on site when they can view (from a remote location) what's going on inside the pipe at the same time the operator is doing the inspection," says Bill Stenson, one of the founders of PURE Software Solutions. "This product helps reduce the impact on the environment by eliminating the need for additional personnel to drive to the job site as well as reducing the time that the CCTV equipment sits idle while waiting for people to show up. Decisions can be made quickly; they can mobilize any additional equipment that needs to be sent to the job site on the fly." Stenson says the software enables up to 10 different people to view an inspection at the same time.

"Basically, the software is purchased and downloaded from the PURE website and installed on the CCTV equipment's computer for when the need arises. Should the operator come to an emergency situation within the pipe that needs to be addressed immediately, he would connect to a mobile Internet provider and send an email notification to whomever needs to view it. The recipient simply clicks on the link."

The PC-based software works with all data acquisition software and CCTV equipment, including PipeLogix, WinCan, ITpipes, Granite, CUES, RST, IBAK, Aries, Pearpoint and more. 303/867-1414; www.puresoftwaresolutions.com.

Hayward Flow Control filter bags

The expanded Filter Bag line from Hayward Flow Control includes sizes 1 (16 inches) and 2 (32 inches) with polypropylene, polyester and nylon material options. The expanded filter line includes needle felt and monofilament mesh in sewn or welded

construction. Available with 1-800 micron rating with PP rings or flanges, all bag materials are silicon free. Size 1 bags have a 90 gpm flow rate and size 2 bags have a 180 gpm flow rate. 888/429-4635; www. haywardflowcontrol.com.

Val-Matic Dual Disc check valve

The Dual Disc check valve from Val-Matic features non-slam, spring-assisted closing, pressure-sensitive vulcanized seat for tight closure at both low and high pressures and lift and pivot action to reduce seat wear. The valve is available in sizes from 2 to 60 inches for pressure up to 500 psi in Wafer (ANSI 125, ISO PN10, ISO PN16), Lug and Grooved End connections. 630/941-7600;

www.valmatic.com.



RIDGID folding pipe stand The VF-99 folding pipe stand from RIDGID is designed for joining pipes up to 12 inches in diameter and up to 2,500 pounds. The 24-pound stand features folding rectangular profile legs (27 inches in diameter open, 7 inches closed) and comes with an ergonomic V-handle that adjusts from 28 to 58 inches high and a locking ring to hold the stand in place. 800/769-7743; www.ridgid.com.

KSB Sewatec volute casing pump The Sewatec dry-installed volute casing pump from KSB is designed for wastewater transport and treatment, sludge handling and stormwater applications. Features include a flexible hydraulic design, two mechanical seals to protect against failure, even during extended use and fluctuating conditions.

The pump line has a diameter of 2 to 28 inches, maximum flow rate of 15,000 gpm, heads to 320 feet and liquid temperature limit of 158 degrees F. Cleanout openings in pump volute are standard beginning with 4-inch models. 804/222-1818; www.ksbusa.com.



lenny direct-drive cold pressure washer

Steam Jenny direct-drive cold pressure washers from Jenny Products are powered by 9 or 13 hp Honda GX Series engines and feature a triplex ceramic plunger pump. Pressures range from 3,000 to 4,000 psi

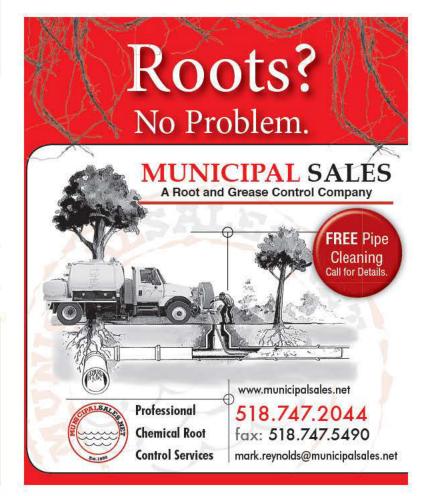
with flow from 3 to 4 gpm. The washers have thermal pump protection, unloader valve and high-pressure relief valve to protect the pump. The engine automatically shuts down if low oil levels are detected. The powder-coated chassis is made from 7-gauge steel. 814/445-3400; www.steamjenny.com. +



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WORTH NOTING

PEOPLE/AWARDS

The City of Alpharetta received the Stormwater Program of the Year Award from the Georgia Association of Water Professionals. Alpharetta was evaluated on pollution-prevention efforts, construction-site plan review and inspection program, public outreach and education, and cityfunded stormwater projects.

Alfie Vick, a University of Georgia College of Environment and Design associate professor, received the Team Water Award from the Athens-Clarke County Stormwater Division.

Great River Greening and the South Washington Watershed District received an Innovative Stormwater Management Practices Award from the City of Woodbury (Minn.) during its Environmental Excellence Awards program.

Bob and Catherine Glunz received an Innovative Stormwater Management Practices Award from the City of Woodbury (Minn.) during its Environmental Excellence Awards program.

Oklahoma City Mayor Mick Cornett and the Stormwater Quality Division received the Patriot Award from the Department of Defense for extraordinary support of employees serving in the Oklahoma National Guard and Reserve.

The National Association of Sewer Service Companies (NASSCO) awarded the Jeffrey D. Ralston Scholarship to Smith Farley Rangel Sanabria and Kenneth Ryan McLarrin.

The American Public Works Association announced that the following people earned the Certified Stormwater Manager credential:

- Kirk Christensen, Whatcom County, Bellingham, Wash.
- Thomas Horstman, Town of Cary, N.C.
- · Jesse Leckband, City of Des Moines, Iowa
- Nicholas David Pezzello, City of Roswell, Ga.
- Paul Webster, Village of Royal Palm Beach, Fla.
- William Appleton, City of Federal Way, Wash.
- · Shannon Dupont, City of Baton Rouge, La.
- Stephen Hitch, City of Redmond, Wash.
- · Hernan Lugo, City of Alton, Texas
- · Larry Morse, City of Redmond, Ore.
- Russ Paul, City of Pleasant Hill, Iowa

MSW welcomes your contribution to this listing. Please send notices of new hires, promotions, service milestones, certifications or achievements to editor@mswmag.com.



CALENDAR

Sept. 24-26

National Rural Water Association WaterPro Conference, Gaylord Opryland Hotel, Nashville, Tenn. Visit www.nrwa.org.

Oct. 18-20

American Society of Civil Engineers Annual Civil Engineering Conference, Montreal, Quebec, Canada. Visit www.asce.org.

American Water Works Association Water Quality Technology Conference and Expo, Toronto, Canada. Visit www.awwa.org.

Nov. 12-15

American Water Resources Association Annual Water Resources Conference, Hyatt Regency Jacksonville Riverfront, Jacksonville, Fla. Visit www.awra.org.

LEARNING OPPORTUNITIES

American Society of Civil Engineers

The ASCE has these courses:

- Sept. 27-28 Stormwater Treatment Using Detention Ponds and Commercial Devices, Chicago
- Nov. 8-9 Pumping Systems Design for Civil Engineers, Pittsburgh
- Nov. 15-16 Stormwater Treatment Using Detention Ponds and Commercial Devices, Charlotte, N.C.

Visit www.asce.org.

American Water Works Association

The AWWA has these courses:

- Sept. 9-12 Distribution Systems Symposium, St. Louis
- Sept. 9-12 Emergency Preparedness, St. Louis
- Sept. 19-21 Financial Management: Cost of Service Rate-Making Seminar, Orlando, Fla.

Visit www.awwa.org.

The AWWA has published new editions of manuals covering computer modeling of distribution systems (M32) and butterfly valves (M49). The third edition of Computer Modeling of Water Distribution Systems provides guidance on creating and using accurate computer models of water distribution systems. It was written by AWWA's Engineering Modeling and Applications Committee. The second edition of Butterfly Valves: Torque, Head Loss and Cavitation Analysis covers recommended practices, calculations and data for correctly sizing and using butterfly valves in water systems.

Wisconsin

The Wisconsin Department of Natural Resources has these courses:

- Sept. 13 Utility Management Training, Dodgeville
- Oct. 16 Excavation "Competent Person" Safety, Madison
- Oct. 18 Utility Management Training, Lake Hallie
- Nov. 6 Personal Protective Equipment, Baraboo
- Dec. 4 Permit-Required Confined-Space Entry, Plover Visit www.dnr.wi.gov.

The University of Wisconsin Department of Engineering-Professional Development has these courses:

- Oct. 8-9 Advanced Modeling Using HEC-RAS N417, Madison
- Oct. 10-12 Unsteady Flow Modeling Using HEC-RAS N418, Madison

Visit www.epdweb.engr.wisc.edu. ◆

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Loaded 2004 Ford F-650 septic truck: Tank capacity 2.000 gallons with new pump. Asking \$53,000, Call 850-584-3520 or email louisshawplumbing@fairpoint.net, for pictures and details of the truck.



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SEPTIC TRUCKS



1997 Freightliner FLD120 Juggler: 5,000 gallons (3,500/1,500), Juggler system is 2004 model, Progress aluminum tank. Call for details......\$145,000/OBO

Chris @ 321-436-0150 FL P10

TV INSPECTION

2004 Ford E450 Aries inspection camera truck. Equipment is ready to be put to work. The truck was manufactured on 5/4/04: Order #60859, system # sys 144, there is over 700' of cable on the unit. There is dual viewing station equipped with win cam software and is NASSCO certified. We have two tractors, one is a Badger TR3000 wheel camera transporter tractor, two is a TR2000, the camera head is a illuminator pan tilt camera, model #Pe-2700. The truck also comes with air compressor tools, tool box & various wheel spacers and tracks to change height and width of unit for multiple applications. \$89,000. I have a ton of pictures I can email you. Charles 203-494-6525, CT.

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WANTED: Old sewer trucks running or not. Any brand, any make. PH: 713-900-9565, email: mmachinerymexico@gmail.com. (CBM)

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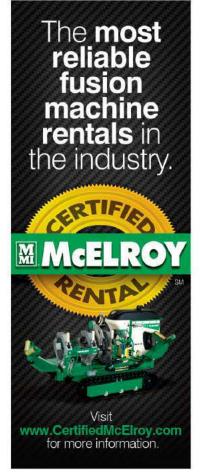
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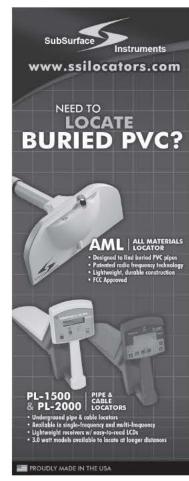
















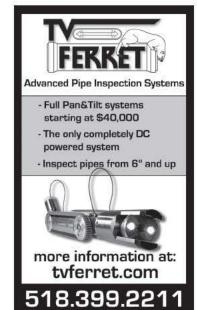
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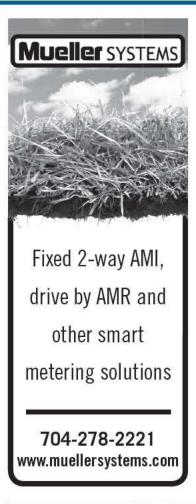
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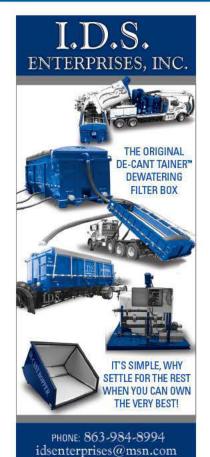




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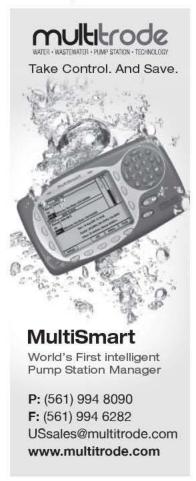
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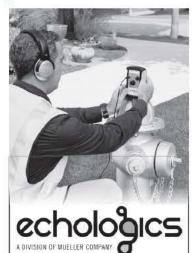
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